

LIST OF REFERENCES.

1. Abdul R.H. (1997) "Some Observations on Issues of Quality Cost in Construction", International Journal of Quality and Reliability Management, Vol 14, No 5, PP 464 - 481.
2. Ashford, J.L. (1989) "Quality Assurance in Construction - Certification of Product Quality & Quality Management Systems", CIRIA, London.
3. Ashford J.L. (1989), "The Management of Quality in Construction", E & FN Spon, London.
4. Ashford, J.L. (1990), "The Quality Management in Construction", E & FN Spon, London.
5. Association of Consulting Engineers, (1988), "Quality Assurance : Guidance Note with Synopsis for Quality Manual and Operational Procedures", Association of Consulting Engineers, London.
6. Atkinson G. (1995) "Construction Quality and Quality Standards", E & FN Spon, London.
7. Atkinson G. (1987), "A Guide through Construction Quality Standards", Van Nostrand Reinhold, UK.
8. ASCE (1990) "Quality in Construction Project ; Manual of Professional Practice" American Society of Construction Engineers", New York.
9. Ascher C.S. (1999) "Meeting Customer's Requirements and What can be expected", TQM Magazine, pp 450-6.
10. ASQC (1974) "Quality Costs - What & How? ", ASQC Quality Costs Committee, American Society For quality Costs.
11. Batignolles S. et al (1984), "Quality Management Standard for Civil Works ", Macmillan, London.
12. Bank J. (1992) "The Essence of Total Quality Management", Prentice hall, UK.
13. Bently M.J.C. (1982) "Quality Control on Building Sites", BRE, Gratson, Watford.
14. Bonshor R.B., Harrison H.W.(1982), "An Investigation into Faults and their Avoidance " , Building research Establishment, Gratson, Watford.
15. Bonshor R.B., Harrison H.W.(1982) - "An Aid to Design " , Quality in traditional Housing, Vol 2, BRE, Gratson, Watford.
16. Building Economic Development Council, (1987) "Achieving Quality on Building Sites", National Economic Development Office (NEDO).
17. Building Research Establishment (BRE) (1982), "An Investigation into Faults and their avoidance " Quality in Traditional Housing, Vol 1, HMSO.
18. Building Research Establishment (BRE), (1982), "Common Defects in Traditional Housing", BRE.
19. Burgess T.F. (1996), "Modelling Quality Cost Dynamics", International Journal of Quality & Reliability Management, Vol 13(3), pp 8-26.

19. Building, E.D.C. (1987) "Achieving Quality in Building Sites", NEDO, London.
20. BSI, (1990), "BS 8000 - Workmanship on Building Sites", BSI.
21. BSI (1990), "Quality Assurance", 4th Ed, BSI Hand Book 22, BSI, London.
22. BS 6143, Part 2 (1990), "Guide to the Economics of Quality; Prevention Appraisal and Failure Model", British Standards Institution, London.
23. Calingo L.M.R. (1996), "The Evolution of Strategic Quality Management", International Journal of Quality and Reliability Management, Vol 13 (3), pp 19-37.
24. CIRIA (1989), "Quality Management in Construction - Certification of Product Quality And Quality Management Systems" (CIRIA Sp. Publication 72)
25. CIRIA, (1990), "Quality Management in Construction - Interpretations of BS 5750 For the Construction Industry", CIRIA.
26. CIRIA (1985) "Sample Quality Assurance Documents", CIRIA, London.
27. CIRIA (1988), "A Client Guide to Quality Assurance in Construction", CIRIA, London.
28. Cornick, T. (1990), "Quality Management For Building Design", Butterworth, UK.
29. Crome D.J., Sherratt A.F.C. (1977) "Quality and Total Cost in Buildings and Services Design". The Construction Press, London.
30. CIOB (1987), "Quality Assurance in Building", CIOB, Ascot, Berkshire.
31. Dale, B.G. (1994) "Managing Quality", 2nd Ed, prentice hall, London.
32. Dale B.G., Plunkett J. (1991) "Quality Costing", Chapman & Hall, London.
33. Easterby J. (1998), "Measuring Quality Costs, Quality Costs, Ideas and Applications", ASQC Quality Press, Milwaukee.
34. Ferguson, I., Mitchell, E. (1990) "Quality on Site", Batsford, London.
35. Foster, A. (1990), "Quality Assurance in Construction Industry", Hutchinson, London.
36. Griffiths, A. (1989) "Building Performance and Quality of Timber - Framed Housing", Chartered Builder, Vol (Nov/Dec).
37. Gregory D.P.A. "Guide to Quality Assessment", BSRIA, Bracknell, Berkshire.
38. Griffiths A. (1990) "Quality Assurance in Building", 1st Ed, Macmillan, London.
39. Gunawardena N.D., Wickramarachchi M.M.P. (2000), "A case study on a Power Station Project", Dept. of Civil Engineering, University of Moratuwa.
40. Gunawardena. N.D., Wickramarachchi M.M.P, Kumarasiri A.M. (2001), "Costs of Quality - A Case study on a Water Supply Project", Annual Sessions -2001, IESL, Sri Lanka.
41. Harrington H.J. (1999) "Performance Improvement - A Total Poor Quality cost System.", TQM Magazine, pp 221-5.
42. Hendawitharana S.R. et al (1997) "Quality Management in Construction - A Study on Application of ISO 9000 Series of Quality Standards in Construction Industry", Unpublished Project Report, Dept. Of Civil Engineering, University of Moratuwa.
43. Hart R.D. (1994) "Quality Hand Book for Architectural, Engineering and Construction Community", Quality Press, Milwaukee.

43. Hosker H.H. , Taylor M. (1992) , " Quality Assurance For Building Design " , Longman , London.
44. Helland , B. (1978) " Total Quality in Construction Projects " , Thomas Telford , London.
45. Hill , F.M. (1996) " Organisational Learning for Total Quality Management " , TQM Magazine , Vol 8 (6) , pp 53-7.
46. Jaafar . A. (1996), " Human factors on the Australian Construction Industry towards TQM " , Australian Journal Of Management Vol 21 (2) , 159-85.
47. Jagadeesh R. (1999) " TQM in India - Perspective and Analysis " , TQM Magazine , pp 321-6.
48. Juran J.M. (1990), edited by Gryna , F.M. " Quality Control Hand Book ". MC Graw Hill,
49. Lam (1994), " ISO 9000 in Construction " , MC Graw Hill, Singapore.
49. Morse M.J. (1987) " Quality Cost Survey " , Quality, June, pp20-22.
50. Laszlo G.P. (1999) " Project Management : A Quality Management Approach " , TQM Magazine, pp 157-160.
51. Love P.E.D., Smith J.H. (1996) " The Propagation Of Rework Benchmark Metrics For Construction " , International Journal of Quality and Reliability Management , vol 16 (7) , pp 638 -58.
52. Love P.E.D., Mandell P. (1999) " Determining Casual Structure of Rework In Construction " , Construction Management & Economics , Vol 17(4) , pp505-17.
53. Love P.E.D., (2000) " Knocking Down Walls and Building Bridges : Overcoming the Problems Associated to Quality Certificate " , Construction Management & Economics , Vol 18 , pp 137 -49.
54. Luthans F. Rubach M. Marshall P (1995) " Going Beyond Total Quality - The Characteristics , Techniques & Measures of Learning Organisation " , International Journal of Organisation Analysis , Vol 3(1) , pp24-44.
55. Mohamed D. (2000), " Overview of Quality Movement in the South Pacific Islands " , TQM Magazine , Vol 12 (1).
56. Oakland J. , Sohal A. (1996) " TQM: Text with cases " , Butterworth, Melbourne.
57. Oliver G.B.M. (1990) " Quality Management in Construction " , CIRIA , London.
58. O'Brien J.J. (1989) " Construction Inspection Handbook : Quality assurance and Quality Control " , 3rd Ed, Van Nostrand Reinhold , NewYork .
59. Oliver G.B.M. (1990), " Quality Management in Construction - BS 5750 - Quality Systems for the Construction Industry " , CIRIA (SP 74) , London.
60. O' Reill , J. (1987) , " Better Briefing Means Better Buildings " , Building Research Establishment Publications, Garston , Watford.
61. Parasuraman , A. , Zeithaml , V.A. , Berry L.L. (1985) " A Conceptual Model of Service Quality & It's Implications for further Research " , Journal Of Marketing , 49 , pp 41 -50.

62. Powel J.A. , Brandon P.S. (1984) " An Editorial Conjecture Concerning Building Design" , Chapman & Hall , London.
63. Powel T.C. (1995) " TOM as Competitive Advantage : A Review and Empirical Study" Strategic management Journal , vol 16, pp 15-37.
64. Property Service Agency (1986) " Quality Assurance", PSA, Crydon.
65. Property Service Agency (1987) " Quality Assurance System", PSA, Crydon.
66. Quinn (1989), " Cost of Quality and Productivity Improvement – Quality Costs Ideas and application- A Collection of Papers", Quality Press, Milwaukee.
67. Richard P. , Curry A. (2000) , " TQM - A Holistic View", TQM Magazine , Vol 12 (1)
68. RICS (1990) " Quality Assurance - Guidelines for the interpretation of BS 5750 For use by Quantity Surveying Practice & Certification Bodies."
69. RIBA , Indemnity Research (1989), " Quality Assurance" RIBA, London.
70. RIBA , (1990) " Quality Management : Guidance for an office manual", RIBA , London.
71. Shino,J. Nishihara , R. (1990) " Quality Development in the Construction Industry - Integrating Customer Requirements in to Product Design", Akao . Y.(Ed) , Productivity Press ,New York.
72. Stebbing L.(1986), " Quality Assurance : The Route to Efficiency and Competitiveness" Ellis Horwood , Sussex, UK.
73. Turner J.R. (1993) " The Handbook of Project Based Management", MC Graw -hill , London.
74. Wickramarachchi M.M.P. (2001), " Costs of Quality - An Idea on Money in Mistakes", Daily News , Vol , pp .
75. Wickramarachchi M.M.P. (2000), 'A Review on Quality Cost Management', Unpublished Report , Dept. of Civil Engineering , University of Moratuwa.
76. Wickramarachchi M.M.P (2001), "A Report on Survey on usage of Quality Cost Management Techniques in Construction Industry.", Unpublished Report , Dept. of Civil Engineering , University of Moratuwa.
77. Wickramarachchi ,M.M.P. (2001), "An Organisational Survey on usage and adoption of Quality Cost Management Techniques in Construction Industry", Unpublished Case Study Report , Dept. of Civil Engineering , University of Moratuwa .
78. Wickramarachchi ,M.M.P. (2000), "Quality Cost Management for Profits", An Article Submitted for The Engineering News , IESL , Sri Lanka .
79. Xie , M. , Goh , T.N. (1998), "Statistical Techniques for Quality", Construction Management & Economics , Vol 18(4), pp 288.
80. Zeihamal V.A. , Parasuraman , Berry , L.L. (1990) " Delivering Quality Service", Free Press , New York.



University of Moratuwa, Sri Lanka.

Electronic Theses & Dissertations
www.lib.mrt.ac.lk