References:

Abraham, M., Crawford, J., Carter, D. and Mazotta, F., "Management Decisions for Effective ISO 9000 Accreditation", *Management Decision*, 38 (3), pp. 182-193, 2000.

APM, Body of Knowledge (revised), Association of Project Managers, USA, 1993.

Barad, M and Raz, T, "Contribution of Quality Management Tools and Practices to Project Management Performance", *International Journal of Quality and Reliability Management*, 17 (4), pp. 571-583, 2000.

Buchanan, D.A. and Boddy, D., The Expertise of the Change Agent: Public Performance and Backstage Activity, Prentice Hall, UK, 1992.

Chandrasinghe, S.D.A.R., Development of a Management Information System Retaining Key Conventional Controls, MEng. Thesis, University of Moratuwa, Sri Lanka, 1994.

www.lib.mrt.ac.lk

Dayaratne, M.P.C.J., Alagiyawanna, A.M.A.K. and Tennakoon, N.P., Quality of Specifications Used in Building Construction, Final Year Project Report, University of Moratuwa, Sri Lanka, 2002.

Duncan, W.R., A Guide to the Project Management Body of Knowledge (PMBOK), First Edition, Project Management Institute, USA, 1996.

Everett, J.G., Halkali, H. and Schlaff, T.G., "Time-Lapse Video Applications for Construction Project Management", *Journal of Construction Engineering and Management*, 124 (3), pp. 204-209, 1998.

Field, M. and Keller, L., *Project Management*, First Edition, International Thompson Business Press, UK, 1998.

Fink, A., How to Analyze Survey Data, Thousand Oaks, Sage, 1995.

Fink, A., How to Ask Survey Questions, Thousand Oaks, Sage, 1995.

Gunasekara, K. and Jeyaweerasingham, N., Effectiveness of Computer Applications in Management of Building Construction Projects in Sri Lanka, M.Sc Thesis, University of Moratuwa, Sri Lanka, 1996.

Harison, F.L., Advanced Project Management: a Structured Approach, Third Edition, Gower, Aldershot, UK, 1992.

Herath, A. K., Management Information Systems for Consultants, MEng. Thesis, University of Moratuwa, Sri Lanka, 1994.

Herbsleb, J., Carlton, A. and Rozum, J., Benefits of CMM-Based Software Process Improvement: Initial Results, Software Engineering Institute - Technical Report, CMU/SEI-94-TR-13, 1994, (SEI, 1994).

Ibbs, C.W and Kwak, Y.H, "Calculating Project Managements' Return on Investment", *Project Management Journal*, 31 (2), pp. 38-47, 2000.

Ibbs, C.W. and Kwak, Y.H., "Assessing Project Management Maturity", *Project Management Journal*, 31 (1), pp. 32-43, 2000.

Kandamby, G.W.T.C., A Study on Achieving Quality Assurance on Building Sites, M.Sc. Thesis, University of Moratuwa, 2000.

Kerzner, H, Project Management: A Systems Approach to Planning, Scheduling and Controlling, 5th Edition, Van Nostrand Reinhold, New York, USA, 1995.

Knapp and Moore, Integrated Project Method: an overview of the Knapp and Moore approach to managing projects in modern organizations, Knapp and Moore Pty Ltd., Australia, 2000.

Kodikara, G.W. and Pemasiri, R.W.R., *Use of Information Technology in the construction industry*, Post Graduate Project Report, University of Moratuwa, Sri Lanka, 2000.

Kotnour, T "Organisational Learning Practices in the Project Management Environment", *International Journal of Quality and Reliability Management*, 17 (4/5), pp. 393-406, 2000.

Kwak, Y.H. and Ibbs, C.W., "Project Management Process Maturity (PM)² Model", Journal of Management in Engineering, 18 (3), pp. 150-155, 2002.

Liberatore, M.J., Johnson, B.P. and Smith, C.A., "Project Management in Construction: Software Use and Research Directions", *Journal of Construction Engineering and Management*, 127 (02), pp. 101-107, 2001.

Meredith, J.R., Mantel, S.J., *Project Management: a Managerial Approach*, Second Edition, John Wiley and Sons, Chichester, U.K, 1989.

University of Moratuwa, Sri Lanka.

Moore, N., How to Do Research, 2nd edition, Library Association Publishing Ltd., London, U.K., 1987.

Murdoch, G.A, "Towards Learning Organisation", *Training for Quality*, 3 (3), pp. 33-40, 1995.

Ofori, G., "Globalization and Construction Industry Development: Research Opportunities", Construction Management and Economics, 18 (3), pp. 257-262, 2000.

Paulk, M.C., Webber, C.V. and Garcia, S.M., Key Practices of the Capability Maturity Model, Version 1.1, Software Engineering Institute – Technical Report, SEI-93-TR-025, 1993. (SEI, 1993).

Schwalbe, K, *Information Technology Project Management*, Second Edition, Thomson Learning, USA, 2002.

Scott, S. and Assadi, S., "A Survey of the Site Records Kept by Construction Supervisors", *Construction Management and Economics*, 17 (1), pp. 375-382, 1999.

Scott, S. and Assadi, S., "The Quality of Site Records", First International Conference on Construction Project Management, Singapore, 1995.

SLSI Standards Committee, Quality Management System Documentation ISO 9000: 2000, SLSI Standards Committee, Sri Lanka Standards Institution, Sri Lanka, 2000.

Wenmoth, B.A., "What to expect from an ISO Certified Company", New Zealand Manufacturer, 13 (1), October 1996.

Zukerman, A., "ISO 9000 Scepticism", *Industry Week*, 243 (13), pp. 43-4, July 1994.



