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ANNEXURES

Annex A - Guided Questions for Face to face interviews

1. Demographic profile of the Respondents?

The following questions and observable variables were collected at both sites;

- a) Gender
- b) Age
- c) Education level
- d) Occupation group
- 2. Motivation of Respondents to visit the selected public space?
- 3. Perceived importance of selected public space played in their daily life?
- 4. Perceived importance in development of selected public space?
- 5. Friendliness Scale:

		Disagree	Somewhat	Somewhat	Agree
#	Self-explanatory Statement	very	disagree	agree	very much
		much (0)	(1)	(3)	(4)
1	A shy person				
2	Spend time alone				
3	Don't like to be bothered by strangers				
4	Introduce yourself to strangers				
5	Lend money to strangers				
6	Pay more attention to strangers				
7	Listen to strangers				
8	Think himself a friendly person				
9	Easily talks to strangers				
10	You always take care of strangers				
11	When help needed you always support even to strangers				
12	People at today are not loyal and trustworthy				
13	Express freely with strangers				
14	Always assist strangers to overcome their problems				

		Disagree	Somewhat	Somewhat	Agree
#	Self-explanatory Statement	very	disagree	agree	very much
		much (0)	(1)	(3)	(4)
15	You are always quiet in front of				
	strangers				

Annex B - Guided questions for non-participatory observations

- 1) Allocation of less time to speak with other people in the vicinity
- 2) Allocation of less time to observe other people in the vicinity
- *3)* Allocation of less time to help others
- 4) Avoidance of speaking to stranger
- 5) Avoidance of merchants in the location
- 6) Avoidance of beggars in the location
- 7) Provision of exact amount to the vendors for the food
- 8) Absence of exchange of Business cards
- 9) Negligence of other people in location
- 10) Smile only when other person smile
- 11) Cleaning of the locations is given to particular group of people
- 12) Only speaks to a particular person in the location
- 13) Only speaks with particular group of people
- 14) Only buy food from a specific vendor in the location
- 15) Only sits at particular location in the selected space
- 16) Stand at particular location in the selected space

^{*} Additionally the general behavior of the selected people was observed during the days at each location.

Annex C - Guided questions for participatory observations

- 1) Asked for a direction of a particular location
- 2) Asked for a pen to write down a number
- 3) Asked for change (money) to give to vendor
- 4) Handover to the person it belongs.
- 5) Asked where he/she heading
- 6) Request help to unload a bag from a vehicle
- 7) Gave the bench to an older person
- 8) Left the bag at bench on the public space and observed how many passerby willing to handover to the person it belongs.
- 9) Asked for a phone call to locate my mobile phone