

REFERENCES

- Abenayake, M. (2015). Dispute adjudication board as an ADR method in the construction industry of Sri Lanka. In *Proceedings of the 4th World Construction Symposium*, (pp. 231-238). Retrieved from <http://dl.lib.mrt.ac.lk/handle/123/11219>
- Acharya, N. K., Lee, Y. D., & Im, H. M. (2006). Conflicting factors in construction projects: Korean perspective. *Engineering, Construction and Architectural Management*, 13 (6), 543-566. doi:10.1108/09699980610712364
- American Arbitration Association (AAA). (2010). *Handbook on construction arbitration and ADR* [DX reader version]. Retrieved from https://books.google.lk/books?id=ucHNAwAAQBAJ&printsec=frontcover&source=gbs_ge_summary_r&cad=0#v=onepage&q&f=false
- Architect Accreditation Council of Australia. (2003). *National competency standards in architecture (NCSA 01)*. Retrieved from <http://www.aaca.org.au/NCSA01.PDF>
- Australian Institute of Quantity Surveyors (AIQS). (2012). *Competency standards for quantity surveyors, construction economists and cost engineers*. Retrieved from http://www.aiqs.com.au/IMIS/documents/AIQS%20Competency_Standards_2012.pdf
- Bagshaw, M. (1998). Conflict management and mediation: key leadership skills for the millennium. *Industrial and Commercial Training*, 30(6), 206-208. doi: 10.1108/00197859810232942
- Betancourt, J. C., & Crook, J. A. (2014). *ADR, Arbitration and mediation- A Collection of Essays* [DX reader version]. Retrieved from https://books.google.lk/books?hl=en&lr=&id=Q7mfAgAAQBAJ&oi=fnd&pg=PA83&dq=alternative+dispute+resolution+in+construction&ots=aIkFPiX1wa&sig=0hlEWx8CEJe1hmTkdVlhkfIG7xk&redir_esc=y#v=onepage&q=alternative%20dispute%20resolution%20in%20construction&f=false
- Bennett, J., & Jayes, S. (1995). *Trusting the team- the best practice guide to partnering in construction*. [DX reader version]. Retrieved from <http://books.google.lk/books?id=2j4xT9jDNdgC&lpg=PP1&pg=PP1#v=onepage&q&f=false>

- Bowes, D. (2008). Identifying barriers to the establishment of dispute boards in UK construction. In *Proceedings of the 24th Annual Association of Researchers in Construction Management (ARCOM) Conference*, (pp. 859-867). Retrieved from http://www.arcom.ac.uk/-docs/proceedings/ar2008-859-867_Bowes.pdf
- Briscoe, G., Dainty, A. R. J., & Millett, S. (2001). Construction supply chain partnerships: skills, knowledge and attitudinal requirements. *European Journal of Purchasing & Supply Management*, 7(4), 243-255. doi: 10.1016/S0969-7012(01)00005-3
- Brooker, P. (1997). Survey of construction lawyers' attitudes and practice in the use of ADR in contractors' disputes. *Construction Management and Economics*, 17(6), 757-765. doi: 10.1080/014461999371097
- Brooker, P., & Lavers, A. (1997). Perceptions of alternative dispute resolution as constraints upon its use in the UK construction industry. *Construction Management and Economics*, 15(6), 519-526. doi: 10.1080/014461997372728
- Cakmak, E., & Cakmak, P.I. (2013). An analysis of causes of disputes in the construction industry using analytical network process. In *Proceedings of the 2nd World Conference on Business, Economics and Management*, (pp. 183-187). doi: 0.1016/j.sbspro.2013.12.441
- Chan, E. H. W., Chan, M.W., Scott, D., & Chan, A T. S. (2002). Educating the 21st century construction professionals. *Journal of Professional Issues in Engineering Education and Practice*, 128 (1), 44-51. doi: 10.1061/(ASCE)1052-3928(2002)128:1(44)
- Chan, E. H. W., & Suen, H. C. H. (2002). A multi-attribute utility model for dispute resolution strategy selection. *Construction Management and Economics*, 20 (1), 557-467. doi:10.1180/01446190210157568
- Chan, A. P. C., Chan, D. W. M., & Ho, K. S. K. (2003). An empirical study of the benefits of construction partnering in Hong Kong. *Construction Management and Economics*, 21(5), 523-533. doi: 10.1080/0144619032000056162
- Chartered Institute of Arbitrators (CI Arb). (2016). *Become a Construction Adjudicator*. Retrieved from <http://www.ciarb.org/training-and-development/why-train-with-ciarb/become-a-construction-adjudicator>

- Chern, C. (2008). *Chern on dispute boards* [DX reader version]. Retrieved from <https://books.google.lk/books?id=iWsCQAAQBAJ&printsec=frontcover#v=onepage&q&f=false>
- Cheung, S. (1999). Critical factors affecting the use of alternative dispute resolution process in construction. *International Journal of Project Management*, 17(3), 189-194. Retrieved from [https://doi.org/10.1016/S0263-7863\(98\)00027-1](https://doi.org/10.1016/S0263-7863(98)00027-1)
- Cheung, S.O. (2006). Mandatory use of adr in construction—a fundamental change from voluntary participation. *Journal of Professional Issues in Engineering Education and Practice*, 132(3), 224-234. Retrieved from [http://dx.doi.org/10.1061/\(ASCE\)1052-3928\(2006\)132:3\(224\)](http://dx.doi.org/10.1061/(ASCE)1052-3928(2006)132:3(224))
- Cheung, S. O. (2014). *Construction dispute research – conceptualisation, avoidance and resolution* [DX reader version]. Retrieved from https://books.google.lk/books?id=AoC5BQAAQBAJ&printsec=frontcover&source=gbs_ge_summary_r&cad=0#v=onepage&q&f=false
- Cheung, S., & Suen, H. C. H. (2002). A multi-attribute utility model for dispute resolution strategy selection. *Construction Management and Economics*, 20(1), 557-568. doi: 10.1080/01446190210157568
- Cheung, S., Suen, H., & Lam, T. (2002). Fundamentals of alternative dispute resolution. *Journal of Construction Engineering and Management*, 128(5), 409-417. doi:10.1061/(ASCE)0733-9364(2002)128:5(409)
- Cheung, E. H. W., & Suen, H. C. H. (2004). Dispute resolution management for international construction projects in china. *Management Decision*, 43(4), 589-602. doi:10.1108/00251740510593576
- Chan, E. H. W., & Suen, H.C.H. (2005). Dispute and dispute resolution systems in Sino-Foreign joint venture construction projects in China. *Journal on Professional Issues in Engineering Education and Practice*, 131 (2), 141-148. doi:10.1061/(ASCE)1052-3928(2005)131:2(141)
- Cheung, S. O., & Yiu, T. W. (2006). Are construction disputes inevitable?. *IEEE Transactions on Engineering Management*, 53(3), 456-470. doi: 10.1109/TEM.2006.877445
- Corporative Research Center for Construction Innovation (CRCCI). (2009). *Guide to leading practice for dispute avoidance and resolution* (978-0-9804262-0-5).

Retrieved from <http://www.sbenrc.com.au/wp-content/uploads/2013/10/17guidetoleadingpracticefordisputeavoidanceandresolution.pdf>

Coulson, P. (2011). *Coulson on construction adjudication*. [DX reader version]. Retrieved from <https://books.google.lk/books?id=hzQ4ywlN9hgC&printsec=frontcover&vq=skill#v=onepage&q=18.2&f=false>

Daicoff, S. S. (2012). Expanding the lawyer's toolkit of skills and competencies: synthesizing leadership, professionalism, emotional intelligence, conflict resolution, and comprehensive law. *Santa Clara Law Review*, 52(3), Retrieved from <http://digitalcommons.law.scu.edu/cgi/viewcontent.cgi?article=2716&context=lawreview>

Dainty, A. R. J., Cheng, M., & Moore, D. R. (2004). A competency-based performance model for construction project managers. *Construction Management and Economics*, 22(8), 877-886. doi: 10.1080/0144619042000202726

Diekmann, J., & Girard, M. (1995). Are contract disputes predictable?. *Journal of Construction Engineering and Management*, 121(4), 355–363. doi: 10.1061/(ASCE)0733-9364 (1995)121:4(355)

Edum-Fotway, F. T., & McCaffer, R. (2000). Developing project management competency: perspectives from the construction industry. *International Journal of Project Management*, 18(2), 111-124. Retrieved from <http://www.sciencedirect.com/science/article/pii/S0263786398900758>

Ekhaton, O. J. (2016a). Identifying strategies for preventing disputes in building construction projects in Nigeria. *International Journal of science, Environment and technology*, 5(5), 3558-3569. Retrieved from <http://www.ijset.net/journal/1341.pdf>

Ekhaton, O. J., (2016b). Investigating causes of disputes in building construction projects in Nigeria. *International Journal of science, Environment and technology*, 5 (5), 3516-3527. Retrieved from <http://www.ijset.net/journal/1336.pdf>

- Enshassi, A., & Mosa, J. A. (2008). Risk management in building projects: owners' perspective. *The Islamic University Journal (Series of Natural Studies and Engineering)*, 16(1), 95-123. Retrieved from <http://www.iugaza.edu.ps/ara/research/>
- Farooqui, R. U., & Ahmed, S. M. (2009). Key skills for graduating construction management students - a comparative study of industry and academic perspectives. *Construction Research Congress*, 20 (1), 1469-1448. doi: 10.1061/41020%28339%29147
- Fenn, P., & Gameson, R. (Eds). (1997). *Proceedings of First International Construction Management Conference*. London: E & F N Spon.
- Fung, J. (2014). Mediators qualifications and skills. In *Proceedings of mediation conference 2014*, (pp.1-19). Retrieved from <http://mediation.judiciary.hk/en/doc/Mediator%20Qualifications%20and%20Skills.pdf>
- Gebken, R. J., & Gibson, G. E. (2006). Quantification of costs for dispute resolution procedures in the construction industry. *Journal of professional Issues in Engineering Education and Practice*, 132(3), 264-271. Retrieved from [http://ascelibrary.org/doi/abs/10.1061/\(ASCE\)1052-3928\(2006\)132:3\(264\)](http://ascelibrary.org/doi/abs/10.1061/(ASCE)1052-3928(2006)132:3(264))
- Gerber, P. (2010). Dispute avoidance procedures ("DAPs") - the changing face of construction dispute management. *International Construction Law Review*, 18(1), 122-129. Retrieved from https://papers.ssrn.com/sol3/papers.cfm?abstract_id=2270265
- Gibs, T., Brigden, D, & Hellenberg, D. (2004). The Education versus Training and the Skills versus Competency debate. *South African Family Practice*, 46(10), 5-6. doi: 10.1080/20786204.2004.10873146
- Harmon, K. M. J. (2003). Resolution of construction disputes: a review of current methodologies. *Leadership and Management in Engineering*, 3(4), 187-201. doi: 10.1061/(ASCE)1532-6748(2003)
- Hughes, M. J. (2003). Expert determination: a suitable dispute resolution technique for offshore construction project disputes? Part I. *Journal of International Trade Law and Policy*, 2(2), 3-23. Retrieved from <http://dx.doi.org/10.1108/14770020380000345>

- Hunter, M. (2000). International commercial dispute resolution: the challenge of the twenty-first century. *Arbitration International*, 16(4), 379-392. Retrieved from http://www.arbitrationicca.org/media/4/88504745154966/media012232932950890martin_nottingham_adress.pdf
- Institute of Civil Engineers. (2012). *ICE arbitration procedure*. [Adobe Digital Editions version]. Retrieved from <https://www.ice.org.uk/ICEDevelopmentWebPortal/media/Documents/Disciplines%20and%20Resources/09-2-ICE-Arbitration-procedure-2012-04-30.pdf>
- Institute for Construction Training and Development (ICTAD). (2002). Scope of consultancy services. Colombo 07, Sri Lanka: ICTAD
- Institute of Quantity Surveyors Sri Lanka (IQSSL). (2007). Assessment of professional competence. Colombo 07, Sri Lanka: IQSSL
- Institution of Engineer's Sri Lanka (IESL). (2015). *Professional review rules (revised)*. Retrieved from <http://www.iesl.lk/page-1541974>
- International Chamber of Commerce (ICC). (2015). *Dispute boards*. Retrived from <https://iccwbo.org/dispute-resolution-services/dispute-boards/>
- International Federation of Consulting Engineers (FIDIC). (2017). *President's list of approved dispute adjudicators*. Retrived from <http://fidic.org/node/808>
- Jaffar, N., Tharim, A. H. A., & Shuib, M. N. (2011). Factors of conflicts in construction industry: a literature review. In *Proceedings of 2nd international Building Control Conference*, (pp.193-202). doi: 0.1016/j.proeng.2011.11.156
- Jahren, C., & Dammeier, B. (1990). Investigation into construction disputes. *Journal of Management in Engineering*. 6(1), 39-46. doi: 10.1061/(ASCE)9742-597X(1990) 6:1(39).
- Jambro, J. D., & Siddiqi, K. M. (2008). *Conflict resolution and negotiation skills in undergraduate construction management curriculum*. Southern Polytechnic State . (Master's thesis, University Marietta, Georgia). Retrieved from <http://ascpro0.ascweb.org/archives/cd/2008/paper/CEUE210002008.pdf>

- Jannadia, M. O., Assaf, S., Bubshait, A. A., & Naji, A. (2000). Contractual methods for dispute avoidance and resolution. *International Journal of Project Management*, 18(1), 41-49. doi: 10.1016/S0263-7863(98)00070-2.
- Jayalath, C. (2013). *Arguing construction claims*. Colombo, Sri Lanka: S. Godage & Brothers (pvt) Ltd
- Jeyavernee, J., & Abenayake, M. (2016). Legal framework for effective amplification of ADR methods under the construction industry development act. In *Proceedings of the 5th World Construction Symposium*, (pp. 322-333). Retrieved from <http://dl.lib.mrt.ac.lk/handle/123/11999>
- Jha, K. N., & Iyer, K. C. (2006). Critical factors affecting quality performance in construction projects. *Total Quality Management*, 17(9), 1155-1170. doi: 10.1080=14783360600750444
- Jones, D. (2006). Construction project dispute resolution: options for effective dispute avoidance and management. *Journal of Professional Issues in Engineering Education and Practice*, 132(3), 225-235. Retrieved from [http://ascelibrary.org/doi/full/10.1061/\(ASCE\)1052-3928\(2006\)132:3\(225\)](http://ascelibrary.org/doi/full/10.1061/(ASCE)1052-3928(2006)132:3(225))
- Khan, R. A. (Eds). (2008). *Proceedings of the First International Conference on Construction in Developing Countries (ICCIDC)*. Retrieved from [www.neduet.edu.pk/ICCIDC-I/Conference% 20Proceedings/Papers/030.pdf](http://www.neduet.edu.pk/ICCIDC-I/Conference%20Proceedings/Papers/030.pdf)
- Kharbanda, O. P., & Stallworthy, E. A. (1991). Negotiation: an essential management skill. *Journal of Managerial Psychology*, 6(4), 2-52. doi: 10.1108/EUM0000000001732
- Kothari, C.R. (2004). *Research methodology; methods and techniques* [Adobe Digital Editions version]. Retrieved from http://www.scribd.com/document_downloads/direct/19680689?extension=pdf&ft=1369890582<=1369894192&user_id=75913657&uahk=YAG+TVwIx1pLS2RQrPMU4L/DYUg
- Kraemer, L.K., & Pinsonneault, A. (2002). *Survey research methodology in management information systems: an assessment (#URB-022)*. Retrieved from <http://staf.cs.ui.ac.id/WebKuliah/TKSI/Survey%20Method%20in%20MIS.pdf>
- Kululanga, G., Kuotcha, W., McCaffer, R., & Edum-Fotwe, F. (2001). Construction contractor's claims process framework. *Journal of Construction Engineering*

and Management, 127(4), 309-314. doi: 10.1061/(ASCE)0733-9364(2001)127:4(309)

Kumaraswamy, M. (1997). Consequences of Construction Conflict: A Hong Kong Perspective. *Journal of Management in Engineering*, 3(66), 66-74. doi: 10.1061/(ASCE)0742-597X(1998)14

Kurtzberg, T. R. (1998). Creative Thinking, a Cognitive Aptitude, and Integrative Joint Gain: A Study of Negotiator Creativity. *Creativity Research Journal*, 11(4), 283-293. Retrieved from http://dx.doi.org/10.1207/s15326934crj1104_2

Kwofie, T. E., Adinyira, E., & Botchway, E. A. (2015). Identification of the critical project management competencies of architects in the Ghanaian construction industry. *International Journal of Construction Management*, 15(4), 288-298. doi: 10.1080/15623599.2015.1067347

Lampel, J. (2001). The core competencies of effective project execution: the challenge of diversity. *International Journal of Project Management*, 19(8), 471-483. doi: 10.1016/S0263-7863(01)00042-4

Lewis, W. P. (2002). An analysis of professional skills in design: implications for education and research. *Design Studies*, 23(4), 385-406. doi: 0142-694X(02)00003-0

Lie, C. K., Yiu, T. W., & Cheung, S.O. (2016). Selection and use of Alternative Dispute Resolution (ADR) in construction projects — Past and future research. *International Journal of Project Management*, 34(3), 494-507. doi: 10.1016/j.ijproman.2015.12.008

Love, P.E.D., Davis, P., London, K., & Jasper, T. (2008). Causal Modeling of Construction Disputes. In *Proceedings of the 24th Annual ARCOM Conference*, (pp. 869-878). Retrieved from http://www.construction-innovation.info/images/pdfs/Research_library/Extension/2007-06EP/conf_papers/RCP_Causal_Modelling_of_Construction_Disputes.pdf

Mashwama, N. X., Aigbovboa, C., & Thwala D. (2016). Investigation of construction stakeholders' perception on the effects and cost of construction disputes in swaziland. In *Proceedings of Creative Construction Conference*, (pp.91-99). Retrieved from http://2016.creative-construction-conference.com/proceedings/CCC2016_14_Aigbavb oa.pdf

- McGeorge, P. D. (2007). *Dispute avoidance and resolution*. (Report No. 2007-006-EP). Brisbane Qld 4000, Australia: Cooperative Research Centre for Construction Innovation. Retrieved from http://www.construction-innovation.info/images/pdfs/Literature_Review.pdf
- McLennan, A. (2000). Relationship Contracting: the main roads' perspective. *In Proceedings of the Government Officials' Conference*, (pp.1-10). Retrieved from <tp://ns1.ystp.ac.ir/YSTP/1/1/ROOT/DATA/PDF/SME/McLennan.pdf>
- Mitropoulos, P., & Howell, G. A. (2001). Model for understanding, preventing and resolving project disputes. *Journal of Construction Engineering and Management*, 126 (3), 223-231. doi:10.1061/(ASCE)0733-9364(2001)127:3(223)
- Mohan, A., Merle, D., Jackson, C., Lannin, J., & Nair, S. S. (2010). Professional skills in the engineering curriculum. *IEEE Transactions On Education*, 53(4), 562-571. doi: 10.1109/TE.2009.2033041
- Navigant Construction Forum (NCF). (2013). *Delivering dispute free construction projects part 1- planning, design and bidding* (305904398). Retrieved from https://www.researchgate.net/publication/305904398_Delivering_Dispute_Free_Projects_-_Part_I_Planning_Design_Bidding
- Newey, J. (1992). Construction Industry. *In proceedings of the first International Construction Management Conference*, (pp. 20-25). Retrieved from http://s3.amazonaws.com/academia.edu.documents/30768084/construction_conflict_management_and_resolution.pdf?
- Nguyen, D.Q. (1998). The essential skills and attributes of an engineer: a comparative study of academics, industry personnel and engineering students. *Global Journal of Engineering Education*, 2(1), 65-76. Retrieved from <https://pdfs.semanticscholar.org/8677/1a27a77115cd5c6c279de7f977be6773b26f.pdf>.
- Nkado, R., & Meyer, T. (2001). Competencies of professional quantity surveyors: A South African perspective. *Construction Management and Economics*, 19(5), 481-491. doi: 10.1080/01446193.2001.9709624.
- Odusami, K. T. (2002). Perceptions of construction professionals concerning important skills of effective project leaders. *Journal of Management in*

Engineering, 18(2), 61-67. Retrieved form
[http://ascelibrary.org/doi/abs/10.1061/\(ASCE\)0742-597X\(2002\)18:2\(61\)](http://ascelibrary.org/doi/abs/10.1061/(ASCE)0742-597X(2002)18:2(61))

Oxford. (2017). English Oxford living dictionaries. Retrived from
<https://en.oxforddictionaries.com/>

Palaneeswaran, E., Kumaraswamy, M., Rahman, M., & Ng, T. (2003). Curing congenital construction industry disorders through relationally integrated supply chains. *Building and Environment*, 38(1), 571–582. doi:10.1016/S0360-1323(02)00188-9

Pedler, M. (1977). Negotiation Skills Training—Part 2. *Journal of European Industrial Training*, 1(5), 12-16. doi:10.1108/eb002276

Pedler, M. (1978). Negotiation skills training — part 4: learning to negotiate. *Journal of European Industrial Training*, 2(1), 20-25. doi: 10.1108/eb002291

Pena-More, F. A., Sosa, C. E., & Mc-Cone, D. S. (2003). *Introduction to construction dispute resolution* [DX reader version]. Retrieved from
<https://academiccommons.columbia.edu/catalog/ac:206972>

Pickavance, J. (2015). *A practical guide to construction adjudication*. [DX reader version]. Retrieved from
<https://books.google.lk/books?id=8XBXCQAAQBAJ&pg=PA481&lpg=PA481&dq=adjudicator+competencies&source>

Poist, P. M. R. F. (2007). Skill requirement of senior-level logisticians:a longitudinal assessment. *Supply Chain Management: An International Journal* , 23(4), 553-574. doi: 10.1108/13598540710826353

Rahman, M. M., & Kumaraswamy, M. M. (2002). Joint risk management through transactionally efficient relational contracting. *Construction Management and Economics*, 20(1), 45-54. doi: 10.1080/01446190110089682

Rahman, M. M., Kumaraswamy, M. M., & Ling, F. Y. Y. (2007). Building relational contracting culture and integrated teams. *Canadian Journal of Civil Engineering Eng*, 34(1), 75-88. doi: 10.1134/L06-119

Reid, A., & Ellis, R.C.T. (2007). Common sense applied to the definition of a dispute. *Structural Survey*, 25(3/4), 239-252. doi: 10.1108/02630800710772827

- Royal Institute of British Architects (RIBA). (2016). *Professional experience and development record*. Retrieved from <https://www.pedr.co.uk/Guide/StudentPart3Criteria>
- Riches, J., & Dancaster, C. (2008). *Construction adjudication* [DX reader version]. Retrieved from https://books.google.lk/books?id=U1VavyBLfOsC&dq=adjudication+in+construction&lr=&source=gbs_navlinks_s
- Royal institute of Architects in Ireland (RIAI). (2009). *Standard of knowledge, skill and competence for practice as an architect*. Retrieved from https://www.riai.ie/uploads/files/RIAI_Standard_Knowledge_Skill_Competence_Architect.pdf
- Royal Institution of Chartered Surveyors (RICS). (2012). *Conflict avoidance and dispute resolution in construction: RICS guidance notes*. Great Britain: Page Bros
- Royal Institution of Chartered Surveyors (RICS). (2014). *Assessment of professional competence- APC Requirements and Competencies*. Retrieved from <http://www.rics.org/Global/RICS-APC-Requirements-and-Competencies-Aug-2014-WEB.pdf>
- Rugarcia, A., Felder, R. M., Woods, D. R., & Stice, J. E. (2000). The future of engineering education. a vision for a new century. *Chemical Engineer Education*, 34 (1), 16-25. Retrieved from <http://www4.ncsu.edu/unity/lockers/users/f/felder/public/Papers/Quartet1.pdf>
- Semple, C., Hartman, F., & Jerjeas, G. (1994). Construction claims and disputes: courses and Cost/Time overruns. *Journal on Construction Engineering and Management*, 120 (4), 785-795. Retrieved from http://140.116.249.155/file.php/39168/readings/_Week_11_Claims_and_Disputes_in_Construction.pdf
- Sinha, M., & Wayal A. S. (2007). Dispute causation in construction projects. In *Proceedings of 2nd International Conference on Emerging Trends in Engineering*, (pp. 54-58). Retrieved from https://www.researchgate.net/profile/Abhay_Wayal/publication/283510175_Dispute_Causation_In_Construction_Projects/links/563c8e4808ae45b5d2894d7b.pdf

- Spittler, J. R., & Jentzen, G. H. (1992). *Dispute Resolution: Managing Construction Conflict with Step Negotiations*. *Transactions of the American Association of Cost Engineers*. Retrieved from <http://search.proquest.com/openview/5d7d9561fbf093d0ff5ac6afdbe739c0/1?pq-origsite=gscholar>
- Sri Lankan institute of architects (SLIA). (1998). *Conditions of engagement and mandatory minimum scales of professional fees and charges & form of agreement between owner and architect*. Colombo 7, Sri Lanka: SLIA
- Sri Lankan institute of architects (SLIA). (2014). *Trainee's experience record book (BAE-107)*. Colombo 7, Sri Lanka: Board of Architectural Education, SLIA
- Stipanowich, T. J. (1996). Beyond Arbitration: Innovation and Evolution in the United States Construction Industry. *Wake Forest Law Review*. 31(1), 65-182. Retrieved from https://papers.ssrn.com/sol3/papers.cfm?abstract_id=2060438
- Sturgess, G. (2012, December). *Skills vs competencies. what's the difference?*. Retrieved from <http://www.talentalign.com/author/admin/>
- Suter, E., Arndt, J., Arthur, N., Parboosingh, J., Taylor, E., & Deutschlander, S. (2009). Role understanding and effective communication as core competencies for collaborative practice. *Journal of Interprofessional Care*, 23(1), 41-51. doi: 10.1080/13561820802338579
- Taylor, G.R. (2010). *Integrating quantitative and qualitative methods in research* (3rd ed.). United Kingdom: University press of America.
- Tang, S. F. Y. (1986). Developing conflict management skills in Hong-Kong: an analysis of some cross-cultural implications. *Management Education and Development*, 7(3), 287-301. Retrieved from <http://journals.sagepub.com/doi/abs/10.1177/135050768601700315>
- Toor, S., & Ofori, G. (2008). Developing construction professionals of the 21st century: renewed vision for leadership. *Journal of Professional Issues in Engineering Education and Practice*, 134(3), 279-286. doi: 10.1061/(ASCE)1052-3928(2008)134:3(279)

- United States Department of labour. (2015). *Engineering competency model*.
Retrieved from
http://www.aaes.org/sites/default/files/Engineering_Competency_Model_draft-0115.pdf
- Vandeputte, P. (2015). Mediation and negotiation in business conflicts. *Business, Ethics and Peace*, 24(3), 315-331. doi: /10.1108/S1572-832320150000024022
- Wade, J. (1999). What skills and attributes do experienced mediators possess. *ADR Bulletin*. 2 (5), 67-77. Retrieved from
<http://epublications.bond.edu.au/cgi/viewcontent.cgi?article=1068&context=adr>
- Wall, C. J. (1993). The dispute resolution adviser in the construction industry. *Building Research & Information*. 21 (2), 122-127. doi: 10.1080/09613219308727272
- Wao, J. C., & Flood, I. (2016). The role of quantity surveyors in the international construction arena. *International Journal of Construction Management*. 16 (2), 126-137. doi 10.1080/15623599.2016.1142251
- Yates, J. K. (2011). The art of negotiation in construction contract disputes. *IEEE Journal of Legal Affairs and Dispute Resolution in Engineering and Construction*. 3 (3), 94-96. Retrieved from
<http://ascelibrary.org/doi/abs/10.1061/%28ASCE%29LA.1943-4170.0000060>.
- Yeung, J.F.Y., Chan, A.P.C., & Chan, D.W.M. (2007). The definition of alliancing in construction as a Wittgenstein family-resemblance concept. *International Journal of Project Management*, 25(1). 219-231. doi: 10.1016/j.ijproman.2006.10.003
- Yin, R. K. (2009). *Case study research* (4th ed.). California: SAGE publications.
- Yiu, T. W., & Cheung, S. O., (2007). Behavioral transaction: a framework for the construction conflict -tension relationship. *IEEE Transactions on Engineering Management*. 54 (3), 498-505. Retrieved from
<http://ieeexplore.ieee.org/stamp/stamp.jsp?arnumber=4278021>.

Younis, G., Wood, G., & Malak, M.A.A. (2008). Minimizing construction disputes: the relationship between risk allocation and behavioural attitudes. *In Proceedings of the International Conference on Building Education and Research (BEAR)*, (pp. 728–740). Retrieved from https://scholar.google.com/scholar?q=Minimizing+construction+disputes%3A+the+relationship+between+risk+allocation+and+behavioural+attitudes&btnG=&hl=en&as_sdt=0%2C5