Foreign Parcel Address Recognition & Tracking System

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Declaration

I declare that this thesis is my own work and this does not incorporate without acknowledgement any material previously published submitted for a Degree or Diploma in any other university or institute of higher learning and to the best of my knowledge and belief it does not contain any material previously published or written by another person except where the acknowledgement is made in the text.

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Abstract

A parcel is a simple way to transport anything from one place to another. The high price of the express package delivery services, people move to domestic postal service to send the package to a recipient. Postal service has excellent coverage of post office operated all the rural and non-rural area. Growing the Internet and E-Commerce website in the last 20 years, people buy and sell using e-commerce websites. The popularity of the internet in Sri Lanka people using eBay, Amazon and other websites to buy and sell items. As many people do not select express package because of the high price of the shipment. All normal packages send via the Central Mail Exchange 'CME'. Usage of postal packages going to be increased day by day due to the heavy orders. Problem is 'CME' is difficult to handle manually such number of packages when the demand is high. Resulting delay deliveries of postal packages, therefore people try to claim the money back from the e-commerce sites. Currently, most of the websites are not ship to Sri Lanka. Because the department of post has no tracking system for track postal packages at domestic level. In most cases due to delay delivery of packages, customers claimed money from the suppliers. But it was observed that items were delivered to the customers by the SL post after customers claim money from suppliers. Therefore there is a necessity of introduce effective delivery and tracking system to overcome issues mentioned above.

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