# CAUSES AND EFFECTS OF DELAYS IN CONSTRUCTION OF WATER SUPPLY PROJECTS

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The Dissertation was submitted to the Department of Civil Engineering of the University of Moratuwa in partial fulfillment of the requirement for the Degree of Master of Science

Department of Civil Engineering
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Srilanka
February 2010

#### **Abstract**

National Water Supply and Drainage Board is the pioneer organization for supplying pipe borne drinking water to the nation. Every year it implements a large number of water supply projects throughout the country using local funds as well as foreign donor funds. Many of these projects experience extensive delays and thereby affect the socio economic development of the country. Therefore, there is a necessity to address this issue without delay and help the project management teams for understanding and better management of delay situations.

This study takes an attempt to identify the causes and effects of delays in construction of medium scale water supply projects in Sri Lanka and develop an expert system for better understanding of the identified major delays in the study. A questionnaire was developed and distributed to a randomly selected sample of professionals representing both clients and contractors who are engaged in the construction of medium scale water supply projects. A total of eighty three construction professionals were responded and the ranking of the factors were done based on severity, frequency of occurrence and importance.

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Results of the analysis of the responses to the questionnaire indicate that inclement weather conditions, contractors' financial difficulties, shortage of labour, rules and regulations of road authorities, delays in sub contractors' work, material import delays and ineffective planning and scheduling of project by contractor are among the most important factors causing delay in construction of medium scale water supply projects. On the other hand, time overruns, cost overruns, funding difficulties, develop unfair relationships with other parties and disputes are among the most important effects due to delay.

Most of the projects are executed through contracts and it has been faced difficulties in managing these delays although there are enough tools and techniques available for project management. Therefore, the rule based tree expert system developed in this study will help the project management teams for understanding and better management of delays in construction of medium scale water supply projects.

#### **Declaration**

I hereby certify that this dissertation does not incorporate any material without acknowledgement and material previously submitted for a degree or diploma in any university to the best of my knowledge and I believe it does not contain any material previously published, written or orally communicated by another person except where due reference is made in the text.

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(MSc/PM/08/8854)

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This is to certify that this thesis submitted by W.D. Anuruddha Perera is a record of the candidate's own work carried out by him under my supervision. The matter embodied in this thesis is original and has not been submitted for the award of any other degree.

# **UOM Verified Signature**

Research Supervisor

Dr. Rangika Halwatura

Date: February 2010

Acknowledgement

I would like to make the first special acknowledgement to my research supervisor Dr.

Rangika Halwatura for all the help, assistance and guidance given for making this

achievement possible. You really take an interest and put an extra effort in helping me to

accomplish this goal. Thank you very much again for all the support and guidance

throughout the research to complete the thesis with success.

Then, many thanks to Dr. Asoka Perera, senior lecturer of department of Civil

Engineering of University of Moratuwa for giving the initial instructions in selecting the

topic and helping me through the entire process whenever I needed some help.

Further I would like to express my sincere thanks to Mr. Palitha Rupasinghe and

Mr.M.S.L.R.P. Marasinghe for their valuable support in developing the Expert System.

I would like to thank my wife Hiranthi Gamlath, who gave me enough support and

freedom in all the ways till the end to accomplish my goal successfully.

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Finally, I would like to express my thanks to all the others who contributed in various

ways in completing this thesis.

W.D. Anuruddha Perera

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