REFERENCES

Adamczyk, M. (2016). An attempt to define the concept of start-up company based on inductive research. In *QUAERE 2016: reviewed proceedings of the interdisciplinary scientific international conference for PhD students and assistants*, pp. 67-74.

Aldrich, H. E., & Wiedenmayer, G. (1993). From traits to rates: An ecological perspective on organizational foundings. *Advances in entrepreneurship, firm emergence, and growth*, 1(3), 145-196, JAI Press.

Allen, T. J., Gloor, P., Colladon, A. F., Woerner, S. L., & Raz, O. (2016). The power of reciprocal knowledge sharing relationships for startup success. *Journal of Small Business and Enterprise Development*, 23(3), 636-651, Emerald.

Baron, J. N., & Hannan, M. T. (2002). Organizational blueprints for success in high-tech start-ups: Lessons from the Stanford project on emerging companies. *California Management Review*, *44*(3), 8-36, SAGE.

Blank, S. (2014). Corporate Acquisitions Of Startups - Why Do They Fail? *Forbes*. 22 April 2014 at www.forbes.com.

Bosch-Sijtsema, P. M., Ruohomäki, V., & Vartiainen, M. (2009). Knowledge work productivity in distributed teams. *Journal of Knowledge Management*, 13(6), 533-546, Emerald.

Card, D. N. (2006). The challenge of productivity measurement. In Proceedings *of the Pacific Northwest Software Quality Conference*, pp. 1-10.

Chesbrough, H. (2007). Business model innovation: it's not just about technology anymore. *Strategy & Leadership*, 35(6), 12-17, Emerald.

Cusumano, M. A. (2013). Evaluating a Startup Venture. *Communications of the ACM*, 56(10), 26-29, Association for Computing Machinery.

Dennehy, D., Kasraian, L., O'Raghallaigh, P., Conboy, K., Sammon, D., & Lynch, P. (2019). A Lean Start-up approach for developing minimum viable products in an established company. *Journal of Decision Systems*, 28(3), 224-232, Taylor and Francis.

Denning, S. (2013). The management revolution's growing army of rebel voices. *Strategy & Leadership*, 41(5), 23-33, Emerald.

Disterer, G. (2013), ISO/IEC 27000, 27001 and 27002 for Information Security Management, *Journal of Information Security*, 4, 92-100, SciRes.

Dreger, J. B. (1989). Function point analysis. Prentice-Hall, Inc.

Drucker, P. F. (1999). Knowledge-worker productivity: The biggest challenge. *California management review*, 41(2), 79-94, SAGE.

Fonseca, L. M. (2015). From Quality Gurus and TQM to ISO 9001: 2015: A review of several quality paths. *International Journal for Quality Research (IJQR)*, *9*(1), 167-180, University of Montenegro and Center for Quality.

Hernandez, H. (2010). Quality audit as a driver for compliance to ISO 9001: 2008 standards. *The TQM Journal*, 22(4), 454-466, Emerald.

Hybbeneth, S. L., Brunnberg, D., & Gloor, P. A. (2014). Increasing knowledge worker productivity through a 'virtual mirror' of the social network. International *Journal of Organisational Design and Engineering*, 4, 3(3-4), 302-316, Inderscience.

Ingason, H. T. (2015). Best project management practices in the implementation of an ISO 9001 quality management system. *Procedia-Social and Behavioral Sciences*, 194(3), 192-200, Elsevier.

ISACA (2011). Top Business/Technology Issues Survey Results 2011. Retrieved February 13, 2015 from:http://www.isaca.org/Knowledge-Center/Research/Research/Deliverables/Pages/Top-Business-Technology-Issues-Survey-Results-2011.aspx

ISO 9001:2008. (2015, February 13) Retrieved from www.iso.org.

ISO 9001:2015. (2016, June 13) Retrieved from www.iso.org.

ISO/IEC 27001. (2015, February 13) Retrieved from www.iso.org.

Klute-Wenig, S., & Refflinghaus, R. (2020). Quality management for microenterprises and start-ups—is the ISO 9001 suitable?. *International Journal of Quality and Service Sciences*, Emerald.

Lederer, A. L., & Sethi, V. (1988). The implementation of strategic information systems planning methodologies. *MIS quarterly*, 445-461, University of Minnesota Management Information Systems Research Center.

Leidner, D. E., & Kayworth, T. (2006). A review of culture in information systems research: Toward a theory of information technology culture conflict. *MIS quarterly*,

30(2), 357-399, University of Minnesota Management Information Systems Research Center.

Levine, D. I., & Toffel, M. W. (2010). Quality management and job quality: How the ISO 9001 standard for quality management systems affects employees and employers. *Management Science*, 56(6), 978-996, Informs.

Luftman, J. N. (Ed.). (1996). Competing in the information age: strategic alignment in practice. (Ed.2) Oxford University Press.

Midgley, D. F., & Dowling, G. R. (1978). Innovativeness: The Concept and Its Measurement. *Journal of Consumer Research*, 4(4), 229–242, Oxford University Press.

Morkovina, S. S., Kolesnichenko, E. A., Spesivtsev, V. A., & Ivanova, A. V. (2015). Principles of Innovational Startup Selection for E-Platforms Placement. *Mediterranean Journal of Social Sciences*, 6(6), 201, Mediterranean Center of Social and Educational Research.

Nobel, C. (2011). Teaching a 'Lean Startup' Strategy. *HBS Working Knowledge*, 1-2, Harvard Business School.

Paradi, J. C., Smith, S., & Schaffnit-Chatterjee, C. (2002). Knowledge worker performance analysis using DEA: an application to engineering design teams at Bell Canada. *Engineering Management, IEEE Transactions on*, 49(2), 161-172, IEEE.

Ramírez, Y. W., & Nembhard, D. A. (2004). Measuring knowledge worker productivity: A taxonomy. *Journal of intellectual capital*, 5(4), 602-628, Emerald.

Reich, B. H., & Benbasat, I. (2000). Factors that influence the social dimension of alignment between business and information technology objectives. *MIS quarterly*, 81-113, University of Minnesota Management Information Systems Research Center.

Reid, G. C., & Smith, J. A. (2000). What makes a new business start-up successful?. *Small Business Economics*, 14(3), 165-182. Springer.

Ries, E. (2011). The Lean Startup. New York: Crown Business.

Ruohonen, M., Kultanen, T., Lahtonen, M., Liikanen, H., Rytkönen, T., & Kasvio, A. (2002). Emerging knowledge work and management cultures in ICT industry—preliminary findings. *Työn muutos ja hyvinvointi tietoyhteiskunnassa (Work change and well-being in the information society), Sitran raportteja (Sitran reports)*, 22, 7-22.

Schein, E. H. (2010). *Organizational culture and leadership* (4th Ed.). John Wiley & Sons.

Sousa, M. J., & Rocha, Á. (2019). Strategic knowledge management in the digital age: *Journal of Business Research (JBR)* special issue editorial, 94, 223-226, Elsevier.

Sousa-Poza, A., Altinkilinc, M., & Searcy, C. (2009). Implementing a functional ISO 9001 quality management system in small and medium-sized enterprises. *International Journal of Engineering*, *3*(3), 220-228, Computer Science Journals.

Susanto, H., Muhaya, F. B., Almunawar, M. N., & Tuan, Y. C. (2012). Refinement of Strategy and Technology Domains STOPE View on ISO 27001. *arXiv preprint arXiv:1204.1385*.

Stålhane, T. (2006). Implementing an ISO 9001 certified process. In *European Conference on Software Process Improvement*, pp. 16-27, Springer.

Van Grembergen, W., & De Haes, S. (2009). *Enterprise governance of information technology: achieving strategic alignment and value*. Springer.

Warren, P., Kings, N., Thurlow, I., Davies, J., Buerger, T., Simperl, E., ... & Tilly, M. (2009). Improving knowledge worker productivity—the ACTIVE integrated approach. *BT Technology Journal*, 26(2), 165-176, Springer.

Weill, P., & Ross, J. W. (2004). IT governance: How top performers manage IT decision rights for superior results. Harvard Business Press.

Wong, P. S. S. (2012). Drucker's knowledge-worker productivity theory: a practitioner's approach to integrating organizational work processes with Drucker's six major factors determining knowledge-worker productivity. Southern Cross University, Australia, ePublications@SCU.