REALISTIC BUSINESS CONTINUITY PLAN (BCP) FOR PROCUREMENT IN THE FOOD & BEVERAGE (F&B) SECTOR

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Research submitted in partial fulfilment of the requirements for the degree of Master of Business Administration in Supply Chain Management



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Page | 2

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STATEMENT OF THE SUPERVISOR

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the Department of Transport and Logistics Management of University of Moratuwa				
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ABSTRACT

A documented Business Continuity Plan (BCP) is a necessity in the competitive business environment today as everyone is running on a race to achieve their goals and targets. Considering the risk mitigation, some are already having BCPs but the effectiveness of the existing BCP is a question.

Therefore, this research was conducted to understand the condition of existing business continuity plans in the Food and Beverage industry and provide necessary recommendations for fine tuning the same if needed. The research was conducted using a mixed methodology including both qualitative & quantitative data. Also, a thematic analysis was done to reach the best conclusions for identified research problems. A sample of respondents covering the Food & Beverage sector was selected and they involved for the data gathering providing valuable insights.

During the research, it was observed that there are several areas which were not focused when developing the business continuity plan and it was recommended to fine tune the BCP including these findings. Especially, it is required to keep a plan for various possible scenarios which the business can think of rather having some theoretical scenarios. Also, everyone needs to be fully aware on their priorities when managing a crisis but as it can vary with the prevailing situation, it is better to document and keep everyone aware about the same.

Key words: Business Continuity Plan (BCP), disaster management, supply chain resilience, pandemic

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LIST OF ACRONYMS

F&B Food and Beverage

BCP Business Continuity Plan

SC Supply Chain

TABLE OF CONTENTS

DECL	ARATION OF ORIGINALITY	2
COPY	RIGHT STATEMENT	3
STAT	EMENT OF THE SUPERVISOR	4
ABST	RACT	5
ACKN	OWLEDGEMENTS	6
LIST (OF ACRONYMS	7
LIST (OF FIGURES	10
LIST (OF TABLES	10
1. IN	TRODUCTION	11
1.1	Background of the Research	11
1.2	Problem Statement	11
1.3	Research Problems	12
1.4	Research Objectives	12
1.5	Significance of the Study	13
1.6	Chapter Breakdown	13
2. LI	TERATURE REVIEW	14
2.1	Business Continuity Plan (BCP)	14
2.2	Food and Beverage Sector in Sri Lanka	17
2.3	Procurement and Supply Chain	17
2.4	Need Identification	19
2.5	Development of BCP	20
3. M	ETHODOLOGY	22
3.1	Introduction	22
3.2	Selection of population and sample	25

	3.3 Dat	ta Collection	26
	3.3.1	Primary Data Sources	26
	3.3.2	Secondary data sources	26
	3.3.3	Limitations	26
	3.3.4	Backup plan for managing limitations	27
	3.4 Eth	nical Aspects of the Study	27
	3.5 Me	ethod for Data Analysis	27
1.	DATA	ANALYSIS AND RESULTS	28
5.	CONC	LUSION	34
5.	REFEF	RENCES	38

LIST OF FIGURES

Figure 1: Industry Categories and Scales	28
Figure 2: Levels of Authorities	29
Figure 3: Rating for existing BCP	31
Figure 4: Importance of BCP	32
LIST OF TABLES	
Table 1: Types of Research Methods	22
Table 2: Comparison of Research Methods	23