6. REFERENCES

- Abhigna, N 2008, Developer special: Software testing in India

 Overview of software testing market in India and possible career graphs, CIOL

 Feature. Retrieved: July 28, 2009 from

 http://www.ciol.com/Developer/Feature/Developer-specialSoftwartesting-in-India/24708108242/0
- Applabs, 2008, Performance & Security Testing Critical today in the Indian Testing Industry. Retrieved: July 28, 2009 from http://www.nasscom.in/upload/59145/Day%201/SE-4B/Perf%20%20Security%20Management(Sai%20Chintala).ppt
- Biswas, A 2006, 'Testing Services The Growth engine' *Infosys Technologies Limited.* Retrieved: January 20, 2008 from

 http://www.infosys.com/default.asp.
- Campanella, J (ed.) 1999, ASQ Quality Costs Committee, Principles of Quality Costs: Principles, Implementation, and Use, 3rd edn, ASQ Quality Press.
- Christiansen, D 2007, 'Playgrounds & a Thought on Testing', *Information Technology Dark Side*, April 2007. Retrieved: July 17, 2007 from http://www.techdarkside.com/?p=106
- Gil-Santamari, C 2007, 'How to Keep and Motivate your QA Team Without Increasing Your Budget', June 2007. Retrieved: September 19, 2007 from http://www.empirix.com/index.asp
- Gove, P (ed.) 2000, Webster's Third New International Dictionary, Merriam-Webster, Incorporated.

- Guide to the Common Body of Knowledge for the Certified Quality Analyst (CSQA) 2007, *Skill Category 1 Quality Principles*, Quality Assurance Institute.
- Guide to the Common Body of Knowledge for the Certified Software Tester (CSQA) 2007, *Skill Category 1 Software Testing Principles and Concepts*, Quality Assurance Institute.
- Lewis, W. E. 2005, Software Testing and Continuous Quality Improvement, 2nd ed. Florida: CRC Press LLC
- Pelland, T 2006, 'Do you know where you're going?', *Quality Today*, Feb 2006. Retrieved Feb 28, 2006 from http://www.qaiusa.com/qtoday/qtip201.html.
- Pettichord, B 2000, 'Testers and Developers Think Differently: Understanding and utilizing the diverse traits of key players on your team,' Software Testing and Quality Engineering, January/February 2000. Retrieved:

 March 2, 2006 from

 http://www.io.com/~wazmo/papers/testers and developers.pdf
- QAZone 2007, 'QAZONE INTERVIEW WITH PAUL GERRARD,'
 November 2007. Retrieved: January 20, 2008 from
 http://www.oracle.com/technology/tech/qa-testing/index.html
- Salary.com, 2008. Retrieved: October15, 2008 from http://www.salary.com/
- SQAtester.com n.d., 'Bugs and Fixes'. Retrieved: March 2, 2006, from http://www.sqatester.com/bugsfixes/whatistesting.htm
- The Merriam-Webster English Dictionary 2004, Merriam-Webster, Massachusetts.

Wikipedia, The Free Encyclopedia 2006, 'Quality Control'. Retrieved: March 1, 2006 from http://en.wikipedia.org/wiki/Quality_control



7. BIBILIOGRAPHY

- Bach, J. 2006, "Home page James Bach." Retrieved: March. 2, 2006 from http://www.satisfice.com/
- Hower, R. 2006, "Software QA and Testing Frequently-Asked-Questions, Part 1", *Software QA/Test Resource Center*, Retrieved: March 2, 2006 from http://www.softwareqatest.com/qatfaq1.html#FAQ1_1
- Kaner, C. 2003, "Home page Cem Kaner J.D., Ph.D.," Retrieved: March. 2, 2006 from http://www.kaner.com/courses.html
- Kaner, C. & Bach. J. 2006, "Black box software testing", Center for Software Testing Education & Research, 2004. Retrieved: March 3, 2006 from http://www.testing-education.org/BBST/BBSTIntro1.html
- Perera, R 2005, Employability of Fresh IT Graduates from Local Universities in the IT Industry: A Study Addressing Employability Skill

 Development, University of Moratuwa
- Sah, R. and Gakhar, I 2009, *Careers in Software Testing*, PCQuest. Retrieved:

 July 28, 2009 from

 http://pcquest.ciol.com/content/content_ITcareers/2009/109050101.asp