REFERENCES

- 1. Hamid, A. R. A., Botiti, D. M. C., & Mohandes, S. R. (2015). Managing the Delayed Completion on Construction Project. *Journal of Advanced Research in Business and Management Studies*, 1(1), 14-24.
- 2. Mulcahy, R. (2018). *Rita Mulcahy's CAPM® Exam Prep: Rita's Course in a Book® for Passing the Certified Associate in Project Management (CAPM)® Exam.* RMC Publications.
- 3. Weaver, P. (2010). The effective management of time on mega projects. *Challenges* of global mega projects innovations and creativities for project excellence.
- Dorosh, K, The Construction Industry's Top 5 Challenges in 2020, Source: <u>https://www.chiefarchitect.com/blog/business-challenges/</u>, View on 10 March 2021.
- Lucintel Growth Opportunities in the Global Construction Market Source: <u>https://www.lucintel.com/construction-industry.aspx</u> /seen 14 January 2021
- Ekanayake, L.L, and Perera, G.H.N.N. (2016). Causes and effects of delay in completion of government funded building construction projects in Sri Lanka. *MBA Dissertation, University of Moratuwa*, 71-77. URI: http://dl.lib.mrt.ac.lk/handle/123/12899
- 7. Pathmarajah, T, and Dolage, D.A.R. (2015). Mitigation of Delays attributable to the contractors in the construction industry of Sri Lanka. *Engineer Journal of the IESL, Vol.XLVIII, No.01*, 21-30.
- 8. Kesavan, M., and Gobidan, N.N., and Dissanayake, P.B.G. (2015). Planning & mitigating methods to reduce the project delays in Sri Lankan Civil engineering construction industries. *CSECM-6th International Conference on Structural Engineering and Construction management 2015, kandy, Sri Lanka*, 102-107.
- 9. Rathnamali, D.L.G, and Dolage, D.A.R. (2013). Causes of Time overrun in construction phase of building projects. *Engineer Journal of the IESL, Vol.XXXXVI, No.03*, 9-18.
- 10. Perera, W.D.A. and Hawathura, R.U. (2012). Causes and effects of delays in construction of medium scale drinking water supply projects in Sri lanka. *Journal of Annual transactions of IESL*, 151-159.

- 11. Jeyakanthan, J. and Jayawardane, A.K.W. (2012). Mitigating delays in donor funded road projects in Sri Lanka. *Engineer journal of the IESL, Vol.xxxv, No.01*, 65-75.
- 12. Pathiranage, Y.L. and Hawathura, R.U. (2010). Factor influencing the duration of Road Construction projects in Sri Lanka. *Engineer journal of the IESL, Vol.xxxiii, No.04*, 17-30.
- 13. Aydin, D. and Mihlayanlar, E. (2018). Causes and effects of construction project delays: A local case study. 5th International Project and Construction Management Conference (IPCMC 2018), 478-485. URI:http://www.researchgate.net/publication/329415192.
- 14. Soliman, E. (2017). Recommendations to mitigate delay causes in Kuwait construction projects. American journal of Civil Engineering and Architecture, Vol.5 No.6, 253-262.
- 15. Islam, M.S, and Trigunarsyah, B. (2017) Construction delays in developing countries: A review. KICEM -Journal of Construction Engineering and Project management online ISSN 2233-9582., View http://dx.doi.org/10.6106/jcepm.2017.3.30.001.
- 16. Samarah, A., and Bekr, G.A. (2016). Causes and effects of delay in public construction projects in Jordan. *American journal of Engineering research (AJER) Volume-5, Issue-5*, 87-94.
- Alade, K.T., Lawal, A.F., Omonori, A.A. and Olowokere, E.N. (2016). Causes and effects of delays in construction projects in Akure, Ondo State, Nigeria. *FUTA Journal of Management and Technology, Maiden Edition*, 29-38.
- 18. Aziz, R.F. (2013). Ranking of delay factors in construction projects after Egyptian revolution. *Alexandria Engineering Journal Volume* 52, 387-406.
- 19. Sweis, G., Sweis, R., Hammad, A.A., and Shboul, A. (2008). Delays in Construction projects: The case of Jordan. *International journal of project management*, 26(2008), 665-674.
- 20. Assaf, S.A. and Al-Hejji, S. (2006). Causes of delays in large construction projects. *International journal of project management*, 24(2006), 349-357.
- 21. Indhu, B., and Ajai, P. (2014). Study of Delay Management in a Construction Project-A Case Study. *Int. J. Emerg. Tech. Adv. Eng 4 (2014)*, 108-113.

- 22. Ramachandra, T., Rotimi, J.O and Gunaratne,S. (2014). Reasons for contractors' delay claims failures in Sri Lanka. *Proceedings of the 30th Annual ARCOM Conference1-3, 2014, Association of Reserchers in Construction Management*, 475-484.
- Ramanathan, C., Potty, N. S., & Idrus, A. B. (2012). Analysis of time and cost overrun in Malaysian construction. In *Advanced Materials Research* (Vol. 452, pp. 1002-1008). Trans Tech Publications Ltd.
- 24. PMBOK Guide-Sixth Edition (2017), A guide to the Project management body of knowledge. Project Management Institute
- 25. Khatib, B. A., Poh, Y. S., & El-Shafie, A. (2018). Delay Factors in Reconstruction Projects: A Case Study of Mataf Expansion Project. *Sustainability*, *10*(12), 4772.
- 26. Ostanik, M. (2010). Integrated Project Collaboration Software: The Missing Link for IPD Source: <u>http://buildipedia.com/aec-pros/design-news/integrated-project-delivery</u> <u>View on 10 November 2020</u>
- 27. Kahvandi, Z., Saghatforoush, E., ZareRavasan, A., & Preece, C. (2019). Integrated project delivery implementation challenges in the construction industry. *Civil Engineering Journal*, 5(8), 1672-1683.
- 28. Samari, M., & Shafiei, M. W. B. M. (2012). Project management best practices for the developing construction industry. *Elixir Online Journal.*,(48), 6.
- 29. Hashem M. Mehany, M. S., & Grigg, N. (2016). Delay claims in road construction: Best practices for a standard delay claims management system. *Journal of Legal Affairs and Dispute Resolution in Engineering and Construction*, 8(3), 02516001.
- 30. Weaver, P. (2007). A Guide to Scheduling Good Practice.
- 31. Khalid,F.J.I. (2019).The Impact of Poor Planning and Management on the Duration of Construction Projects: A Review
- 32. Atout, M. (2008). The obligation of the Contractor's Project Manager in Construction projects. *World Engineering, UAESoE, December 2008*.
- 33. Alotaibi, N. O., Sutrisna, M., & Chong, H. Y. (2016). Guidelines of using project management tools and techniques to mitigate factors causing delays in public construction projects in kingdom of Saudi Arabia. *Journal of Engineering, Project, and Production Management*, 6(2), 90-103.

- 34. Hamid, A. R. A., Botiti, D. M. C., & Mohandes, S. R. (2015). Managing the Delayed Completion on Construction Project. *Journal of Advanced Research in Business and Management Studies*, 1(1), 14-24.
- 35. Divakar, K., and Ashitha, E.V.R. (2016). Application of agile project management to reduce the time overrun in the construction of infrastructure project. *International Research Journal of Engineering and Technology (IRJET), Vol: 03, Issue:0,* 3380-3384.
- 36. Bilgin, G., Eken, G., Dikmen, I., & Birgonul, M. T. (2015, May). A relational database for construction delay. In *Eighth International Conference on Construction in the 21st Century (CITC-8)* (pp. 27-30).
- 37. Thembalath,S., and Mathew,J. (2016). Delay management a fast track mitigation strategy using ERP. *International Journal of innovative research in science Engineering and -Technology, Vol.5, Issue8*, 15573-15581.
- Alenazi, E., & Adamu, Z. A. (2017). Building information modelling for construction delay management. *International Journal of Civil, Environmental, Structural, Construction and Architectural Engineering,* 11(6), 823-834.
- 39. AlSehaimi, A. O., & Koskela, L. (2011). Minimizing the causes of construction delay via implementing lean construction.
- 40. Salvi, M. S. S., & Kerkar, M. S. S. (2020) Quality Assurance and Quality Control for Project Effectiveness in Construction and Management.
- 41. Frimpong, Y., Oluwoye, J., and Crawford, L. (2003). Causes of delay and cost overruns in construction of ground water projects in a developing countries; Ghana as a case study. *International journal of project management*, 21(2003), 321-326.
- 42. Frics, J.P., & FCIArb, M. (2004, April). Claims under the new FIDIC Conditions of Contract. *IN CASLE Conference Chelmsford (Vol.22, p.23)*
- Ali, B., Zahoor, H., Nasir, A. R., Maqsoom, A., Khan, R. W. A., & Mazher, K. M. (2020). BIM-based claims management system: A centralized information repository for extension of time claims. *Automation in Construction*, 110, 102937.
- 44. Tan, H. C., and Anumba, C. J. (2010). Web-based construction claims management system: A conceptual framework. *In Proceedings of the 8th International Conference on Construction and Real Estate Management (ICCREM 2010)*, 1-3.
- 45. Braimah, N. (2013). Construction delay analysis techniques—A review of application issues and improvement needs. *Buildings*, *3*(*3*),506-531.

- 46. Ludwig, R. (2018). Meetings Critical to Construction Project Success and Best Practices: A Case Study.
- 47. Yadeta, A. E. (2017, September). Recommended strategies to minimize variation orders on public building projects. *In Proceedings of the 4th International Conference on the Latest Innovations in Science*, Goa, India (pp. 28-30).
- 48. Yusuwan, N. M., & Adnan, H. (2013). Issues associated with extension of time (EoT) claim in Malaysian construction industry. *Procedia Technology*, *9*, 740-749.
- 49. Bakhary, N. A., Adnan, H., & Ibrahim, A. (2015). A study of construction claim management problems in Malaysia. *Procedia economics and finance*, 23, 63-70.
- 50. Perumal, V.R, and Bakar, A.H.A. (2011). The needs for standardization of documents towards an effcient communication in the construction industry. *ACTA technical Corviniensis-Bulletin of Engineering Tome IV*.
- Yatin, S. F. M., Ramli, A. A. M., Shuhaimi, H., Hashim, H., Dollah, W. A. K. W., Zaini, M. K., & Kadir, M. R. A. (2015). Electronic Document Management System: Malaysian Experience. *Australian Journal of Basic and Applied Sciences*, 9(3), 82-89.
- 52. Ginsberg,L. (2019). How Much is Poor Construction Document Management Costing You? Source: <u>https://constructionblog.autodesk.com/constructiondocument-management/</u>), View on 10 November 2020.
- 53. Matheu, N.F, and Casanova, M.C, (2005). Life cycle document management system for construction. Universitat Politècnica de Catalunya., Source: <u>https://www.tdx.cat/bitstream/handle/10803/6160/01Nfm01de12.pdf</u>, View on 22 October 2020.
- 54. Rajagopal, R. (2018). Document management best practices for construction projects. Source: <u>http://www.legaltranscriptionservice.com/blog/2018/07/document-managementbest-practices-for-construction-projects.html</u> view on 10 September 2020.
- 55. Sathiadas, J. P., & Wikramanayake, G. N. (2003). Document management techniques & technologies.
- 56. Kunis, R., Rünger, G., & Schwind, M. (2007). A new model for document management in e-Government systems based on hierarchical process folders. *In Proceedings of the European Conference on e-Government*, ECEG (Vol. 5, No. 2, pp. 229-239).

- 57. Weaver, P. (2010). The effective management of time on mega projects. *Challenges* of global mega projects innovations and creativities for project excellence.
- 58. Löfgren, P. & Eriksson, E. (2009). Effects of collaboration in projects on construction project performance.
- 59. Stonemarkem. (2019). The value of effective collaboration in construction management. Source: <u>http://stonemarkem.com/blog/collaboration-</u> <u>communication-effective/</u>). View on 10 August 2020.
- 60. Lewis, S. (2019). Team collaboration,
 Source: <u>https://searchhrsoftware.techtarget.com/definition/team-collaboration</u>.
 View on 13 August 2020.
- 61. Jacob, T. (2018). Collaborative Approach to Improve Efficiency in Construction Planning.
- Shelbourn, M. A., Bouchlaghem, D., Anumba, C. J., & Carrillo, P. (2007). Framework for effective collaborative working in construction. *Proceedings of the Institution of Civil Engineers-Management, Procurement and Law, 160*(4), 149-157.
- 63. Rahman, S. H. A., Endut, I. R., Faisol, N., & Paydar, S. (2014). The importance of collaboration in construction industry from contractors' perspectives. *Procedia-Social and Behavioral Sciences*, 129, 414-421.
- 64. Akintoye, A., & Main, J. (2007). Risk and Success factors in construction collaborative relationships. *Engineering, construction and architectural management.*
- 65. Brush, K., (2020). Team collaboration tools. Source:https://searchunifiedcommunications.techtarget.com/definition/teamcollaboration-tools. View on 2 February 2021.
- 66. Baiden, B. K., Price, A. D., & Dainty, A. R. (2006). The extent of team integration within construction projects. *International journal of project management*, 24(1), 13-23.
- 67. Sileyew, K. J. (2019). Research design and methodology. In *Cyberspace*. IntechOpen.
- 68. McLeod, S. (2017). What's the difference between qualitative and quantitative research. *Simply Psychology*.

- 69. Celano, L. (2016). Methods of data collection and analysis. *Monitoring, Evaluation, Accountability and Learning (MEAL)*, 1-30.
- Hammer, M. J. (2017, March). Ethical Considerations for Data Collection Using Surveys. In Oncology nursing forum (Vol. 44, No. 2).
- 71. Gupta, S. (2017). Ethical issues in designing internet-based research: Recommendations for good practice. *Journal of Research Practice*, *13*(2), D1-D1.
- 72. Harding, T., & Whitehead, D. (2013). Analysing data in qualitative research. Nursing & midwifery research: Methods and appraisal for evidence-based practice, 141-160.
- 73. Lacey, A., & Luff, D. (2001). *Qualitative data analysis* (pp. 320-357). Sheffield: Trent focus.
- 74. Jergeas, G. F., & Hartman, F. T. (1994). Contractors' construction-claims avoidance. *Journal of Construction Engineering and Management*, 120(3), 553-560.
- 75. Rathod, R. G., and A. R. Patil. (2016). Efficient Planning Scheduling and Delay Analysis of Residential Project. *International Journal of Engineering Research and Application* 6.9, 39-45.
- 76. Jones, K. (2021). 4 ways to improve collaboration in construction, Source: <u>https://www.constructconnect.com/blog/improving-collaboration-construction.</u> <u>View on 21 February 2021.</u>
- 77. Dossick, C.S, Osburn, L., (2015). Building strong teams a guide to effective AEC communication and collaboration with BIM. Source: <u>https://cm.be.uw.edu/wp-content/uploads/sites/29/2017/09/pub_UW_Skanska_AECcom_Report_2015_web_.pdf</u>
- 78. Loushine, T. W., Hoonakker, P. L., Carayon, P., & Smith, M. J. (2006). Quality and safety management in construction. *Total Quality Management and Business Excellence*, 17(9), 1171-1212.
- 79. Salvi, M. S. S., & Kerkar, M. S. S. (2020). Quality Assurance and Quality Control for Project Effectiveness in Construction and Management. *International Journal of Engineering Research & Technology (IJERT)*, 9(2), 26-29.

- Tanubrata, M., & Gunawan, I. (2018). Procurement management/material supply on construction projects. In *MATEC Web of Conferences* (Vol. 215, p. 01031). EDP Sciences.
- Angeline, T. (2011). Managing generational diversity at the workplace: expectations and perceptions of different generations of employees. *African Journal of Business Management*, 5(2), 249-255.
- 82. Assbeihat, J. M. (2016). The Impact of collaboration among members on team's performance. *Management and Administrative Sciences Review*, 5(5), 248-259.
- 83. Ellis, P. (2017). The impact of stress on the team and how to manage it. *Wounds UK*, *13*(1), 54-56.
- 84. Fapohunda, T. M. (2013). Towards effective team building in the workplace. International journal of education and research, 1(4), 1-12.
- 85. Hong, J. F., Zhao, X., & Stanley Snell, R. (2019). Collaborative-based HRM practices and open innovation: A conceptual review. *The International Journal of Human Resource Management*, 30(1), 31-62.
- 86. Holtzman, Y., & Anderberg, J. (2011). Diversify your teams and collaborate: because great minds don't think alike. *Journal of Management Development*.
- Zenun, M. M. N., Loureiro, G., & Araujo, C. S. (2007). The Effects of Teams' Colocation on Project Performance. *Complex systems concurrent engineering*, 717-726.
- Wikforss, Ö., & Löfgren, A. (2007). Rethinking communication in construction. Journal of Information Technology in Construction (ITcon), 12(23), 337-346.
- CIDA (2020). Health and immunity enhancement guide lines for Covid-19 and Dengu, Version-2 (Revised), 22-31.
- 90. Morrison-Smith, S., & Ruiz, J. (2020). Challenges and barriers in virtual teams: a literature review. *SN Applied Sciences*, *2*, 1-33.
- 91. Dube,R. (2019). 5 Easy Ways to Transfer Files between Computers on the Same Network, Source: <u>https://helpdeskgeek.com/how-to/5-easy-ways-to-transfer-files-between-computers-on-the-same-network/</u>, View on 20 August 2021.

- 92. Ravenscraft, E. (2019). Cloud Storage Showdown: Dropbox vs. Google Drive. Source: <u>https://zapier.com/blog/dropbox-vs-google-drive/</u>, View on 21 August 2021.
- 93. Eid, M. I., & Al-Jabri, I. M. (2016). Social networking, knowledge sharing, and student learning: The case of university students. *Computers & Education*, 99, 14-27.
- 94. Yates, D., & Paquette, S. (2011). Emergency knowledge management and social media technologies: A case study of the 2010 Haitian earthquake. *International journal of information management*, *31*(1), 6-13.
- 95. Hu, W. C., Bansal, B., & Kaabouch, N. (2020). Using Mobile and Wireless Computing to Facilitate Virtual Collaboration during a Pandemic. J. Syst. Cybern. Infromatics, 8, 273-288.
- 96. Ahmed, S. M., Ahmad, I., Azhar, S., & Mallikarjuna, S. (2003). Implementation of enterprise resource planning (ERP) systems in the construction industry. In *Construction Research Congress: Wind of Change: Integration and Innovation* (pp. 1-8).
- 97. Milne, P. (2007). Motivation, incentives and organisational culture. *Journal of knowledge management* (pp 28-38).
- 98. Kozlowski, S. W., & Ilgen, D. R. (2006). Enhancing the effectiveness of work groups and teams. *Psychological science in the public interest*, 7(3), 77-124.
- 99. Karim, M. M., Choudhury, M. M., & Latif, W. B. (2008). The impact of training and development on employees' performance: An analysis of quantitative data. *Education*, 2013.
- 100. Fapohunda, T. M. (2013). Towards effective team building in the workplace. *International journal of education and research*, *1*(4), 1-12.
- 101 Manca, C., Grijalvo, M., Palacios, M., & Kaulio, M. (2018). Collaborative workplaces for innovation in service companies: barriers and enablers for supporting new ways of working. *Service Business*, *12*(3), 525-550.
- 102 Thousand, J. and Villa, R. (1992). Interpersonal Skills for Effective Collaboration, Source:<u>https://www.familyadvocacy.com/assets/Uploads/Downloadables/3359dd29</u> <u>fa/10110-Interpersonal-Skills-for-Effective-Collaboration.pdf</u>, View on 20 October 2021.
- 103 Karabat, B. C., Calis, S., & Karabat, C. (2013). Performance Appraisal Systems and Implementations: A Literature Review and Research Agenda. *International Journal* of Business and Management Studies, 5(1), 103-112.