

## References

- Anna D, (2004). *A Study of Concepts of Knowledge Management as expressed in the French and English Languages*. University of York ITBML Project. Available at: [http://www-users.cs.york.ac.uk/~kimble/teaching/students/Anna\\_Dening/Concepts\\_of\\_KM.pdf](http://www-users.cs.york.ac.uk/~kimble/teaching/students/Anna_Dening/Concepts_of_KM.pdf). [accessed 26 August 2006]
- Barth, S. (2002). *Defining Knowledge Management*. DestinationKM. Available at: <http://www.destinationkm.com/articles/default.asp?ArticleID=949> [accessed 10 July 2007]
- Berger, P L and T Luckmann (1991). *The social construction of reality - a treatise in the sociology of knowledge*. London, Penguin Press.
- Binney, D. (2001). *The knowledge management spectrum - understanding the KM landscape*, Journal of Knowledge Management Practice. June 2003. Available at: <http://www.tlinc.com/articl51.htm> [accessed 10 July 2007]
- Choo, C.W. (1998). *Understanding knowledge management and information management: the need for an empirical perspective*. Information Management, Vol. 8, No.1, paper no. 141. Available at: <http://InformationR.net/ir/8-1/paper141.html> [accessed 10 July 2007]
- Davenport, T.H. and Grover, V. (2001). *Special Issue: Knowledge Management*. Journal of Management Information Systems. Vol. 18, No.1, summer 2001, pp. 3-4. Available at: [http://jmis.bentley.edu/articles/v18\\_n1\\_p3/index.html](http://jmis.bentley.edu/articles/v18_n1_p3/index.html) [accessed 15 June 2007]
- Davenport, T.H. and Prusak, L. (1998). *Working Knowledge: How organizations manage what they know*. Harvard Business School Press, Boston.
- Ford, D. and Chan, Dr.Y. (2002). *Knowledge Sharing in a Cross-Cultural Setting: A Case Study*. Queens School of Business. Available at: [http://business.queensu.ca/kbe/papers/abstract\\_02\\_09.html](http://business.queensu.ca/kbe/papers/abstract_02_09.html) [accessed 10 July 2007]
- Hildreth, P.J. and Kimble, C (2002). *The Duality of Knowledge*. Information Research. Vol. 8, No.1, paper no. 142. Available at <http://InformationR.net/ir/8-1/paper142.html> [accessed 10 July 2007]
- Jackson, P and Klobas, J.E. (2003) *Assessing your organization's knowledge management health*. 9th Specials, Health and Law Libraries Conference. School of Media and Information, Curtin University of Technology. Available at <http://conferences.alia.org.au/shllc2001/papers/jackson.klobas.html> [accessed 10 July 2007]

Jim, M. and Michael, Z (2003), *Assessing Knowledge Capabilities*  
[http://business.queensu.ca/queens\\_leaders\\_forum\\_new/index.php?page=3&issue=2949](http://business.queensu.ca/queens_leaders_forum_new/index.php?page=3&issue=2949) [accessed 20 September 2007]

Johanna, R (1999) *Creating a Learning Culture*. Software Development Magazine, December 1999. Available at:  
<http://www.jrothman.com/Papers/Creatinglearningculture.html> [accessed 10 July 2007]

Kafantaris, Y. (2002). *The Importance of Tacit Knowledge*. Aslib Managing Information. November 2002, 9:9, pp.54-55.

Kidwell, L.J., Vander Linde, K.M. and Johnson, S.L. (2000). *Applying Corporate Knowledge Management Practices in Higher Education*. Available at:  
<http://www.educause.edu/ir/library/pdf/EQM0044.pdf> [accessed 10 July 2007]

Malhotra, Y. (1997). *Current Business Concerns and Knowledge Management*. Available at: <http://www.brint.com/interview/times.html> [accessed 10 July 2007]

Malhotra, Y. (1998). *Knowledge Management, Knowledge Organizations & Knowledge Workers : A View from the front lines*. Maeil Business Newspaper, 19 February 1998. Available at: <http://www.brint.com/interview/maeil.htm> [accessed 10 July 2007]

Matheson, M. (2003). *The New Zealand Institute of Management- Capability Index*, Available At  
[http://www.management.co.nz/editable/NZIM\\_capability\\_index.html](http://www.management.co.nz/editable/NZIM_capability_index.html) [accessed 15 March 2007]

Nonaka, I. (1994). *A Dynamic Theory of Organizational Knowledge Creation*. *Organizational Science*. February 1994, Vol. 5, No. 1, pp. 14-37.

Nonaka, I. and Takeuchi, H. (1995). *The Knowledge Creating Company: How Japanese companies Create the Dynamics of Innovation*. Oxford University Press, New York.

Paul, M.H, Chris, K (2002) *The duality of Knowledge*, Information Research, Vol 8, No 1, October 2002

Polanyi, M. (1966). *The Tacit Dimension*. Anchor Books, USA.

Ravichandran, S, Santhanam, R and Mohammed, S (2002). *Process For Corporate Memory Retention*. Journal of Knowledge Management Practice, June 2002, Available at: <http://www.tlinc.com/articl36.htm>. [accessed 15 July 2007]

Stenmark, D. (2002). *Information vs. Knowledge: The role of intranets in Knowledge Management*. Proceedings of the 35th Hawaii International Conference on System Sciences – 2002. Available at:  
[http://www.viktoria.se/results/result\\_files/183.pdf](http://www.viktoria.se/results/result_files/183.pdf) [accessed 10 July 2007]

Wiig, K.M. (1995). *Knowledge Management Methods: Practical approaches to managing knowledge*. Schema Press. In: Andréasson, M. and Svartling, A. (1999).

Wilson, T.D. (2002). *The nonsense of Knowledge Management*. *Information Research*. Vol. 8, No. 1, paper no. 144. Available at: <http://InformationR.net/ir/8-1/paper144.html> [accessed 10 July 2007]



University of Moratuwa, Sri Lanka.  
Electronic Theses & Dissertations  
[www.lib.mrt.ac.lk](http://www.lib.mrt.ac.lk)