

## 7.0 BIBLIOGRAPHY

- Barthelemy, J. and Adsit, D. (2003). "The seven deadly sins of outsourcing". *Academy of Management Executive*, Vol. 17 No. 2, pp. 87-100.
- Bendor-Samuel, P. (1998). "The brave new world of outsourcing". <http://www.outsourcingjournal.com/issues/may1998/html/everest.html>.
- Brown, L.B. (1998). "Outsourcing at LSU: an interview with Stanley Wilder". *Library Administration & Management*, Vol. 12 No. 1, Winter, pp. 4-6.
- Deavers, K.L. (1997). "Outsourcing: a corporate competitiveness strategy, not a search for low wages". *Journal of Labor Research*, Vol. 18 No. 4, p. 503.
- Deckelman, B. (1998). "Strategic outsourcing: the contractual perspective". <http://www.outsourcing-journal.com/issues/may1998/html/deck1.html>.
- Denis, D.J. and Denis, D.K. (1993). "Managerial discretion, organization structure, and corporate performance: a study of leveraged recapitalizations". *Journal of Accounting Economics*, Vol. 16, pp. 209-36.
- Elliot, J.B. (1998). "Outsourcing of organizational functions". *Decision Line*, Vol. 29 No. 4, pp. 14-15.
- Embleton, P.R. and Wright, P.C. (1998). "A practical guide to successful outsourcing". *Empowerment in Organization*, Vol. 6 No. 3.
- Fill, C. and Visser, E. (2000). "The outsourcing dilemma: a composite approach to the make or buy decision". *Management Decision*, Vol. 38 No. 1.
- Hays, D.C., Hunton, J.E. and Reek, J.L. (2000). "Information systems outsourcing announcements: investigating the impact on the market value of contract-granting firms". *Journal of Information Systems*, Vol. 14 No. 3, pp. 109-25.
- Hendricks, K.B. and Singhal, V.R. (1997). "Does implementing an effective TQM program actually improve operating performance? Empirical evidence from firms that have won quality awards". *Management Science*, Vol. 43 No. 9, pp. 1258-74.

lacity, M. C. and Hirschheim, R., and Willcocks, L. (1994), *Realizing outsourcing expectations: Incredible expectations, credible outcomes*, *Journal of Information Systems Management*, 11, Pp. 7-18.

Waller, G. and Weber, D. (1984), *"A transaction cost approach to make-or-buy decisions"*, *Administrative Sciences Quarterly*, Vol 29, pp. 373-91.



University of Moratuwa, Sri Lanka.  
Electronic Theses & Dissertations  
[www.lib.mrt.ac.lk](http://www.lib.mrt.ac.lk)