

REFERENCES

- Abdelalim, A. M., Al-sabah, R., Salem, M., Said, S. O., Tantawy, M., & Al-Regal, M. R. (2024). Variations and Claims in International Construction Projects in the MENA Region from the Last Decade. *Buildings*, 14(8). doi:10.3390/buildings14082496
- Abdelalim, A. M., Salem, M., Salem, M., Al-Adwani, M., & Tantaway, M. (2024). An Analysis of Factors Contributing to Cost Overruns in the Global Construction Industry. *Buildings*, 15(1). doi:10.3390/buildings15010018
- Abeynayake, M. D. (2014). *Critical Analysis of Alternative Dispute Resolution Methods used in the Construction Industry in Sri Lanka*. Library University of Moratuwa. Retrieved August 26, 2025, from <http://dl.lib.mrt.ac.lk/handle/123/11027>
- Abeynayake, M. (2007). Special Features and Experience of the Construction Industry Arbitration In Sri Lanka. *Journal Artical*.
- Abeywickrama, A. P., Abeynayake, M. D., Eranga, B. A., & Ileperuma, I. E. (2024). Incorporating Digital Technologies For Alternative Dispute Resolution in the Sri Lanka Construction Industry. *Procedeedings the 12th World Construction Symposium*.
- Abouorban, H., Hosny, O., Nassar, K., & Eltahan, R. (2018). Delay Analysis Techniques in Construction Projects. *Canadian Society of Civil Engineers At: Egypt*. Fredericton, Canada.
- Abwunza, A. A., Peter, T. K., & Muigua, K. (2022). Explaining the Ineffectiveness of Construction Arbitration. *Journal of Legal Affairs and Dispute Resolution in Engineering and Construction*, 14(02). [https://doi.org/10.1061/\(ASCE\)LA.1943-4170.0000541](https://doi.org/10.1061/(ASCE)LA.1943-4170.0000541)
- Adabre, M. A., & Chan, A. P. (2019). Critical Success factor (CSFs) for Sustainable affordable Housing. *Building Environment*, 156, 203-2014. doi:10.1016/j.buildenv.2019.04.030

- Ahmed, M., Assaad, R. H., El-adaway, I. H., Echele, E., Govro, K., & Watson, J. (2021, December 28). Administering Change Orders in Highway Projects. *Journal of Legal Affairs and Dispute Resolution in Engineering and Construction*. Retrieved Feb 25, 2022, from [http://doi.org/10.1061/\(ASCE\)LA.1943.4170.0000528](http://doi.org/10.1061/(ASCE)LA.1943.4170.0000528)
- Aibinu, A. A., Ali, B., & Cole, V. P. (2023). Improving the process of Distruption Claims: Identification of the Difficulties and expectation. *Journal of management in Engineering*, 40(1). doi.org/10.1061/JMENEAA . MEENG-5536
- Al Marri, D. A., & Al Kaabi, N. M. (2023). Why Construction Projects are delayed in PWA: Problems and Solusions. *2nd International Conferance on Civil Infarstructure and Construction*, (pp. 359-363). Doha Qatar.
- Al Qershi, M. T., & Kishore, R. (2017). Claim Causes and Types in Indian Construction Industry - Contractor's Perspective. *American Journal of Civil Engineering and Architecture*, 5(5), 196-203. doi: 10.12691/ajcea-5-5-3
- Alaloul, W. S., Hasaniyah, M. W., & Tayeh, B. A. (2019). A comprehensive review of disputes prevention and resolution in construction projects. *MATEC web of Conferance*270,05012. <https://doi.org/10.1051/matecconf/201927005012>
- Aldrich, R. D. (2025). *Civil Settlement Techniques: strategic tools for mediation success*. Retrieved August 2025, from Reuters: <http://reuters.com/legal/legalindustry/civil-settlement-techniques-stratergiec-tools-mediation-success-2025-06-30>
- Alexandra, L. (2025). Claims and disputes: The Role of Technical Inspectors in Resolving Construction Claims Construction and disputes. *Journal*, 12.
- Alharahsheh, H. H., & Pius, A. (2020). A review of key paradigms: Positivism VS interpretivism. *Global Academic Journal of Humanities and Social Sciences*, 2(3), 39-43. doi: 10.36348/gajhss.2020.v02i03.001
- Ali, B., Aibinu, A. A., & Cole, V. P. (2023). Unearthing the Difficulties in the Information Management of Distruption Claims. *Journal of Legal Affairs and*

Dispute Resolution in Engineering and Construction, 15(2). doi. org/10.1061/JLADAH.LADR-934

Alshammari, S., Al -gahtani, K., & Braimah, N. (2017). A Systematic Method to Analyze Force Majeure in Construction Claims. *Buildings*. doi:10.3390/buildings7040115

Alwis, I., Abeynayake, M., & Francis, M. (2016). A Dipute Avoidance Model. *5th World Construction Symposium ;Greening Environment, Eco Innovations & Enterpreneurship Colombo Sri Lanka on July 29-31*.

Amaradiwakara, S. P. (2016). *Effectiveness of Negociationas a method of Alternative dipute Resolution in Sri Lankan Construction industry*. Building Economics . Library University of Moratuwa. Retrieved August 26, 2025, from <http://dl.lib.mrt.ac.lk/handle/123/12658>

Aminuddin, F., Ch'ng, W. T., & Ismail, A. S. (2024). Condition Precedents to the Extention of Time (EOT) claims in Building and infrastructure projects: A Review of the Malaysian Litigation cases. *International journal of Real Estate Studies*, 18(2). doi:10.11113/interest.v18n2.384

Andreas, A., Arini, R. N., & Yuze, M. (2020). Analysis of delay factors and Construction Claims of Apartments And Commercial Building. *Journal infrastruktur*, 6(1), 39-45. <https://doi.org/10.35814/infrastruktire.v6i1.1293>

Antonious, F., & Tsioulpa, A. V. (2024). Assesing the delay, Cost and Quality risk of Claims on Construction contract performance. *Buildings*, 14(2), 333. doi:10.3390/buildings 14020333

Artan, D., & Bakioglu, G. (2018). Moddling the relationship between risk and dispute in sub contractor contracts. *Journal of Legal Affairs and Dispute Resolution in Engineering and Construction*, 10(1). Retrieved August 9, 2022, from <http://www.ascelibrary.org/doi/abs/10.1061/%28ASCE%29LA.1943-4170.0000246>

Assaf, S., Hassanain, M. A., Abdallah, A., Sayed, A. M., & Alshahrani, A. (2019). Significant Causes of Claims and Disputes in Construction Projects in Saudi

Arabia. available in *Emerald Insight* , www.emeraldinsight.com/2044-124X.htm, 597-615. Retrieved April 10, 2025

Asworth , A. (2006). *Settlement of Disputes , In Contractual procedures in the Construction Industry*, . London, United Kingdom: Pearson Education.

Ayalp, G. G., & Arslan, F. (2025). Modling Critical Rework Factors in the Construction Industry: Insights and Solutions. *Buildings*, 15(4), 606. doi:10.3390/buildings15040606

Bailey, J., & Bell, M. (2016). *Delay and Disruption in Construction Contracts* (5th ed.). London: e Book. doi:10.4324/9781315673950

Benarroche, A. (2019). Which type of construction delay: Excusable, Compensable or Critical? Retrieved September 14, 2022, from <http://www.levelset.com/blog/construction-dely-claim-defenses>

Bhangwar, S. N., Memon, A. H., Bhutto, M. A., Rahm, I. A., & Memon, F. A. (2022). Risk level of the Type and causes of Claims in Construction Projects in Parkistan. *QUEST RESEARCH JOURNAL*, 20(1), 13-20.

Bolln, J. M. (2022). *Effective Change Order Management*. Long International, Inc. Long International, Inc. Retrieved September 16, 2022, from http://long-intl.com/articals/change_order_management

Brochner, J. (2010). Construction Economics. *Construction Economics and Building*, 10(4), 1-9.

Bult, A. K., Halligan, D. W., Pray, J., & Zack jr, J. G. (2016). *Construction Contracts Claims, Changes, and Dispute Resolution* (3rd ed.). ASCE library. Retrieved February 25, 2022, from <https://doi.org/10.1061/9780784414293.ch13>

Cakmak, E., & Cakmak, P. I. (2013). An analysis of causes of disputes in the construction industry using analytical network process. *Procedings of 2nd World Conferance On Business, Economics and Management - 2013*. 109 (2014), pp. 183-187. Procedia - Social and Behavioral Sciences. doi:10.1016/j.sbspro2013.12.441

- Chan, E. E., Han, S., & Bakht, M. N. (2021). Sources of Ambiguity in Construction Contracts Documents, Reflected by Litigation in Supreme Court cases. *Construction Engineering and Management*, 4(13). doi:10.1061/(ASEC)LA 1943-4170.0000498
- Cheung, S. O., & Yiu, T. W. (2006). Are Construction disputes inevitable. *Transaction On Engineering Management*, 53(3), 456-470.
- Chinowsky, P., & Awwad, R. (2021). The Globale Impact of Delayed payments on Construction Industry Performance. *Construction Engineering and Management*, 147(6). doi:10.1061/(ASCE) Co.1943.7862.000.2036
- Cinko, E. G., Demirkesen, S., Zhang, C., & Sadikoglu, E. (2022). Investigating the Critical success factors of Claims management in Construction Contracts. *Journal of Legal Affirs and Dispute resolution in Engineering and Construction*, 15(2). doi. org/10.1061/JLADAH.LADR-921
- Construction Industry Overview. (2017). Construction tuts by Editorial team. *construction tuts*. Retrieved January 19, 2022, from <http://www.constructiontuts.com/construction industry>
- Cornes, H. (2024). *Knowledg Hub*. Retrieved from harper James: https://harperjames.co.uk/article/disruption-claims/?utm_source=chatgpt.com
- Cotney. (2022). *COTNEY*. Retrieved from Construction Law insight: <http://cotneycl.com/all-about- construction-deley-claims-the-basics>
- Coutts, C., & Dann, M. G. (2009). *Dispute Resolution Practice*. London: Sweet and Maxwell.
- Creswell, J. (2002). *Educational research:Planing, conducting. and evaluating quantitative and qulitative research*. research, Upper Saddle River, NJ:Merrill prentice Hall.
- Creswell, J. W. (2014). *Research Design: Qualitative ,Quantitative and Mixed Method Approches* (illustrated ed.). SAGE 2014. Retrieved August 2025
- Creswell, J. W., & Creswell, J. D. (2018). *Research Design:Qualitative ,Quantitative and Mixed Method Approches* (5th ed.). London UK, SAGE publication.

- Creswell, J., & Plano Clark, V. (2011). *Designing and conducting Mixed method research* (Vol. 2nd ed). London: Sage Publication Ltd.
- Creswell, J. W., & Plano Clark, V. (2018). *Designing and conducting Mixed method research* (3rd ed). Thousand Oaks: Sage Publication Ltd.
- D'amour, O. J., Diang'a, S., & Kivaa, T. (2019). Application of effective disputes resoluton in construction contracts in Ruwanda. *International journal of Entrepreneurship and project manajement*, 4(02), 1-13. Retrieved February 25, 2022, from <http://www.adatum.com>
- Dawson, C. (2002). *Practical Research Methoda: A Use- frendly Guide to Mastering Resesarch Techniques and Projects*. Oxford.
- Demarraais, K., & Lapan, S. D. (2004). *Foundation for Research: Methods of Inquiry in Education and the social Sciences*. Lawrence Erlbaum Associates.
- Dimbukwalage, J. P. (2016). *Mitigation and Resolution of Contractual Disputes In Construction Industry of Sri Lanka*. Master Theses , Department of Building Economics. Retrieved from <http://dl.lib.mrt.ac.lk/handle/123/12323>
- Disarathna, P. A., Jayasanka, T. A., & Perera, K. S. (2021). A Construction Claim Procedure to Safeguard the Contractors Contractual Entitlements. *Bhumi: the Planing Research Journal*, 8(2), 52. doi:10.4038/bhumi.v8i2.79
- Dissanayake, A. G. (2023). *Minimising Post Contractual Claims :Best practices of project Consultants During Pre Contract Stage for public Construction Projects in Sri Lanka*. Library University of Moratuwa Sri Lanka. Retrieved July 25, 2025, from [https:// dl.lib.uom.lk/handle/123/23531](https://dl.lib.uom.lk/handle/123/23531)
- Dmark, L. V., Clevager, C. M., & Click, M. (2020). Building Envilop Issues with Construction Defect Litigation. *Journal of Legal Affairs and Dispute resolution in Engineering*, 13(4). doi:10.1061/(ASCE)LA.1943.41700000484
- El- Sayegh, S., Ahmad, I., Aljanabi, M., Herzallah, R., Metry, S., & El- Ashwal, O. (2020). Construction Dispute in the UAE; Causes and Resolution Methods. *Journal of Buildings*, 10(10), 171. doi:10.100171

- Ellis, J., Alexander, V., Cronnin, A., Dickson, M., Fielding, J., Sleney, J., & Thomas, H. (2006). *Triangulation and integration: processes, claims and implications*. United Kingdom: University of Surrey.
- Elzomor, M., & Parrish, K. (2016). Investigating Building Construction Process and developing a performance Index. *Procedia Engineering*, 145, 211-218. Retrieved from <http://doi.org/10.1016/j.proeng.2016.04.063>
- Farley, L. J. (2018). The basics of Change orders. *Construction 101 - Forum on Construction Law*.
- Fernando, N. G. (2015). *Analysis of Delay claims in road Construction Projects in Sri Lanka*. University of Moratuwa library.
- Fernando, N. G., & Weddikara, C. (2019). Proactive dispute avoidance techniques in the Sri Lanka construction industry. *Journal of Quantity Surveying and Construction Management*, 2(1), 45-56.
- FIDIC. (1999). *Condition of Contract for Construction for Building and Engineering Works Designed by the Employer (Red Book)*. Federation International Des Ingenieurs- Counseils.
- FIDIC. (2017). *Condition of Contract for Construction for Building and Engineering Works Designed by the Employer (Red Book)*. Federation International Des Ingenieurs- Counseils.
- Field, A. (2024). *Discovering Statistics IBM SPSS Statistics*. London: SAGE publisher. Retrieved August 2025
- Francis, M., Ramachandra, T., & Perera, S. (2021). Disputes in Construction Projects: A perspective of Project Characteristics. *Journal of Legal Affairs and Dispute Resolution in Engineering and Construction*, 14(2). Retrieved from <http://orcid.org/000-0001-9218-9282>
- Gamage, A. (2020). *Construction Disputes ; What are the common causees*. Retrieved August 31, 2022, from SIHELA: <http://www.sihelaconsultants.com/>
- Gamil, Y., & Rahman, I. A. (2023). Impact of poor communication on Dispute Occurrence in the Construction Industry: A preliminary exploratory study of

- Yemen Construction Industry. *International Journal of Construction Management*, 23(16), 2729-2735. doi.org/10.1080/15623599.2022.2092388
- Ganegoda, G. A., Jayasanka, T. A., & Jayasooriya, S. D. (2021, November). Implications for Prospective Construction Contracts Due to the impact of Covid -19 (. *8th International Conferance on Multidisciplinary Approaches* (p. 5). online. Retrieved July 1, 2025
- Gowling, W. L. (2024). *FIDIC claims for time under the 1999/2017 Red Book*. Retrieved from Glowing WLG.
- Guide. (2018). *Qualitative and Quantitative data analysis method*. Retrieved from <http://humansofdata.attan.com>
- Guide, S. L. (2021). Sri Lanka Construction Official Web site of International Trade Administration. Retrieved January 19, 2022, from <http://www.trade.gov/country-commercial-guides>
- Gunathilaka, S., De Silva, G., & Karunarathna, G. (2022). Dispute Resolution Mechanism in Sri Lankan Construction Projects: A Critical review. *Built Environment Project and Asset Management*, 12(3), 469-487.
- Gunawardana, N., & Disanayake, R. (2021). Study on Contractor Claims due to Work suspension in Road development Projects in Sri Lanka. *Engineering and Technology*, 45-52.
- Gunawardana, R., & Rajapakse, K. (2023). Enhancing the Effectiveness of Arbitration in Sri Lankan Construction Disputes: Challenges and Recommendations. *Sri Lankan Journal of Construction Law and Dispute Resolution*, 5(1), 25-40.
- Hadi, I. Z. (2018). Building Management System to Control the Construction Claims in Iraq. *Journal of Al-Khwarizmi Engineering*, 14(7), 108-117
- Han, M., & Kim, J. B. (2021). Title Recovery of Additional Time and money arising from Covid-19 by way of variation clauses; A Contractor's Perspective. *Mourant - IBA Journal*. Retrieved July 2, 2025

- Hapuarachchi, H. N. (2022). *Sutability of alternative dispute resolution methods based on risk factors to the Sri Lanken construction industry*. Department of Building Economics. Library University of Moratuwa. Retrieved August 26, 2025
- Haroan, N. A. (2018). Causes and Effect of Payment Problems in the Malasian Construction Industry. *International journal Journal of Engineering and Technology*, 7(3.14), 32-36. Retrieved July 25, 2025
- Harrell, M., & Bradley, M. (2009). *Data Collection Methods, semistructured interviews and focus groups*. Rand National Defence Research Institute santa monica. Retrieved from <http://www.dtic.mil/docs/citations/ADA 512853>
- Hayati, K., Latief, Y., & Ravasati, A. D. (2019). Causes and Problem Identification in Construction Claim Management. *IOP Conference Series Materials Science and Engineering*. 469(1). ResearchGate. <http://dx.doi.org/10.1088/1757-899X/469/1/012082>
- Herath, H. M., & De Silva, S. (2018). Analysis of the causes of construction disputes in Sri Lanka. *International Journal of Scientific and Research Publications*, 8(4), 165-171
- Herath, H. M., & Pathirana, K. P. (2020). Contractor's right to suspend work due to delayed payments under FIDIC: A Sri Lankan perspective: *Proceedings of the Anual Research Symposium*. University of Moratuwa Sri Lanka.
- Heravi, G., & Mohammadian, M. (2021). Investigating cost overruns and delay inurban construction project in Iran. *International Journal of Construction Management*, 21(9), 958-968. doi.org/10.1080/15623599.2019.1601394
- Hettiarachchi, D. D., Wijesinghe, T., & Perera, B. K. (2023). Appropriateness of Commercial Mediationas an Alternative Dispute Resolution Method for Sub contractors disputes in Sri Lanka. *Proceedings of the SLIIT International Conferance on Engineering and Technology*.2. Sri Lanka Institute of Information Technology. Retrieved August 26, 2025, from <https://rda.sliit.lk/handle/123456789/3561>

- Holmes, T. (2022). *About Mechanics*. Retrieved from What is the Construction Industry?: <http://www.aboutmechanics.com/what-is-the-construction-industry.htm>
- ICTAD/SBD/02, (2007). Standard Bidding Document Procurement of Works Major Contracts. *Former, Institute for Construction Training and development* (now *Construction Industry Development Authority* (CIDA))
- Illankoon, I., Tam, V. W., N.Le, K., & Ranadewa, K. (2019). Causes of Disputes, factors affecting dispute resolution and effective alternative dispute resolution for Sri Lanka Construction industry. *International Journal of construction industry*. doi:10.1080/1562359 9.219.1616415
- Indahwati, A. N., Sami'an, S., & Hardjomuljadi, S. (2025). Arbitration in Resolving Construction Cost Claim Disputes due to Time Extention: A study of Contract Law in Indonesia. *SiGn Journal Hukum*, 6(2), 263-281. doi:10.37276/sjh.v6i2.388
- Jalal, M. P., Roushan, Y. T., Noorzai, E., & Alizadeh, m. (2020). A BIM based construction claim management model for early identification and visualization of claims. *journal of smart and sustainable built environment*, 5. <https://doi.org/10.1108/sasbe-10-2019-0141>
- Jayasanka, T. A., Disaratna, P. A., & Perera, K. K. (2021). A Construction Claim Procedure to safeguard the Contractor's Contractual Entitlement. *Bhumi The Planing Research Journal*, 8(2), 53-74. doi:10.4038/bhumi, vi2.79
- Jayasena , E., & Kulathunga, U. (2023). Assessing Delay Claims in Terms of Excusability and Criticality of Delays in FIDIC Based Contracts. *Proceedings of the 11th World Construction Simposium 2023. Sri Lanka (Online)*, (pp. 237-249). doi:10.31705/WCS.2023.20
- Jayasinghe, H. M., & Ramachandra, T. (2016). Adjudication Practice and its Enforceability in the Sri Lankan Construction Industry. *Journal of Legal affairs and dispute resolution In Engineering and Construction*, 8(1). doi:10.1061/ASCE)LA 1943.4170.0000178

- Jayawardana, N., Ramachandra, T., & Rotimi, J. (2014), Causes and Effect of variations on Construction Projects. *Sustainable Solution Structural Engineering and Construction*, 483, Retrieved August 2025
- Kalogeraki, M., & Antoniou, F. (2024). Claim management and Dispute resolution in the construction Industry; Current Research Trends Using Novel Technologies. *Building , section: Construction management, and Computers& Digitization.*, 14(4), 967. doi:10.3390/buildings 14040967
- Karunarathna, G., & Gunarathna, N. (2022). Changes in Extention of Time Claims in Sri Lankan Building Projects. *Construction Managements*, 9(2), 33-45.
- Keane, P., & Caletka, A. (2008). *Delay analysis in construction contracts*. Wiley - Blackwell. doi:ISBN 9781405156547
- Khekale, C., & Nityanand, F. (2015). Management of Claims & Disputes in Construction Industry. *International journal of Science and Reasearch*, 4(5), 848-856. Retrieved April 10, 2025
- Kisi, K. P., Lee, N., Kayastha, R., & Kovel, J. (2020). Alternative Dispute Resolution Practice In International Road Construction Contracts. *Journal of Legal Affairs and Dispute Resolution in Engineering and Construction*, 12(2). doi:10.1061/(ASCE)LA.1943-4170.0000373
- Koc, K., & Gurgun, A. P. (2022). The Role of Contract / Incompleteness Factors in Project Disputes: A Hybrid Fuzzy- Criteria Decision Approach. *Engineering Construction & Architectural Management*. doi:10.1108/ECAM-11-2021-1020
- Komurlu, R., & Arditi, D. (2017). The Role of General Conditions relative to Claims and Disputes. *International Journal of contemporary Architecture " The New Arch"*, 4(2), 27-36. doi:10.14621/tna.20170203
- Kothari, C. (2004). *Research Methodology methods and Techniques* (2nd ed.). New Dilhi: New age Internatinal (Pvt) Ltd. Retrieved from <http://www.dspace.utamu.ac.ug:8080/xmlui/bitstream/handle/123456789/181/research%20methdology%20-%20methods%20and%20 Technologies%202 004pdf?seuquence =1>

- Kumaraswamy, M. M. (2024). *Routledge Hand Book of Construction Projects Procurement and delivery*. Routledge: taylorfrancis.com
- Laxsana, S., Abiramy, S., & Fayasa, A. F. (2023, July 21). Measures to mitigate Termination of Construction Contracts In Sri Lanka. Ceylon Institute of Builders Sri Lanka. doi:10.31705/WCS.2023.62
- Leedy, P., & Ormrod, J. (2001). *Practical research: Planing and Design* (7th ed.). Upper saddle River, NJ: Merrill Prentice Hall, Thousand Oaks:: SAGE Publications.
- Library Guides. (2018). Retrieved from <https://guides.lib.usf.edu/c.php?g=291297&p=2104188>
- Likhitkar, S. S. (2022). Types of Construction Claims- A Review. *International Journal of Research in Engineering and science*, 10(4), 27-32. Retrieved August 16, 2025
- Liyanawatta, T. N., Ranadewa, K. A., & Francis, M. (2023). Avoiding Construction Disputes: A Comprehensive Framework for pre-contract Planing. *International Journal of Construction management*. doi:10.1080/15623599.2023.2276652
- Love, P. E., Davis, P. R., Edwards, D., & Baccarini, D. (2008). Uncertainty avoidance: Public Sector Clients and Procurement Selection. *International Journal of Project management*, 26(3), 237-245.
- Lu, S., & Yan, H. (2007). A Moddle for Evaluating the Applicability of Partnering in Construction. *International Journal of Project Management*, 25, 164-170. doi:10.1016/J.ijproman.2006.09.009
- Maduranga, J. A., Palamakumbura, A. P., & Dissanayake, P. B. (2016). Preperation of Extention of Time (EOT) Claims and delay Analysis Techniques used in the Construction Industry. *The 7th International Conferance on Sustanable Built Environment*. University of Peradeniya.

- Madushanka , M. H., & Kulathunga, U. (2023). *A Study on hybrid versions of alternative dispute resolution methods in Sri Lankan construction industry*. Library UOM. Retrieved from <https://dl.lib.uom.lk/handle/123/23532>
- Majrashi, N. (2024). Cause of Disputes in Construction Projects. *International Journal of Civil & Structural Engineering research*, 12(02), 75-81. doi:10.5281/zenodo.14514341
- Malkanthi, S. N., & Buraitha, A. G. (2023). Adequacy of Regulatory Framework to Minimize Disputes in Construction Projects. *Journal of the University of Ruhuna*, 11(1). doi:10.4038/jur.v11i1.8000
- Maritz, T., & Prinsloo, H. (2016), A decision support frame work for Extension of Time Claims for the JBCC Principle Building Agreement. *Acta Structitia*, 23(2), 46-109
- Matseke, D. A., & Khatleli, N. (2021). Claims Management: Underlying Causes In Mega- Construction Projects. In S. A. EI Baradei (Ed.), *Proccedings of International Structural Engineering Projects. 8 (1)*, pp. 27-1-27-6. ISEC press. doi:10.14455/ISEC2021.8(1). CON-27
- McGeorge, D. (2007). *Dispute Avoidance and Resolution: A literature review*. Brisbrain: Icon. Net Pvt Ltd.
- Michael, J. A. (2016). Quantitative data analysis - In the Gradute Curriculum. Retrieved from <https://doi-org/10.1177/0047281617692067>
- Ministry of Finance. (2020). *Government Procurement Guidelines: Manual for Works. National Procurement Agency Sri Lanka*.
- Mohamed, H. H., Ibrahim, A. H., & Soliman, A. A. (2014). Read using Construction Disputes through Effective Claims Management. *Amarican Journal of Civil Engineering and Architecture*, 2(6), 186-196. doi:10.12691/ajcea-2-6-2
- Mohammed, Z., Eze, E. C., & Okereke, R. A. (2021). Extention of Time (EOT) claims Substantiation and associated issues in Complex- Multi Stakeholder's Building Construction Contractors. *ITEGAM - Engineering and Technology for industrial Applications*, 7(32), 23-31. doi:10.5935/jetia.v7i32.782

- Moza, A., & Paul, V. K. (2018). Analysis of claims in public works construction contracts in India. *Journal of construction in developing countries*, 23(2), 7-26. Retrieved February 25th, 2022, from <https://doi.org/10.21315/jcdc.2018.23.2.2>
- Nalioglu, V., Tokdemir, H., & Artan, D. (2023). Possible impact of smart contracts on construction Claim Management. In *Building for the Future; Durable, Sustainable, Resilient* (pp. 1631-1639). doi:10.1007/978 - 3- 031 - 32511 -3 - 167
- Narayan, S., Tan, H. C., & Jack, L. B. (2024). Claims Management: a review of changes faced. *International Journal of Construction management*, 24(16), 1789-1795. doi:10.1080/15623599.2023.2299527
- Netcher, P. (2018). *How to avoid construction project claims*. Retrieved August 2, 2022, from Project Management: [http://www.pn- Project management.com](http://www.pn-Projectmanagement.com)
- Niglas, K. (2004). *The combined use of qualitative methods in educational research*. Tallinn Pedagogical University Estonia. Retrieved September 2025
- Nissanka, N. A., & Abeynayake , M. (2018). Effectiveness of Project Partnering in the Sri Lankan Construction Industry. *7th World Construction Symposium 2018* (pp. 195-205). Ceylon Institute of Builders. Retrieved July 30, 2025, from <http://dl.Lib.uom.lk/handle/123/20147>
- Okereke, R. A., Muhammed, U., & Eze, E. C. (2022). Construction Audit -An Essential Project Control Function. *Journal of Engineering and Technology for Industrial Application*, 8(33), 26-32. doi:10.5935/jetia.v8i33.793
- Onat, N. C., & Kucukvar, M. (2020). Carbon footprint of construction industry: A global review and supply chain analysis. *Journal & books - Renewable and Sustainable Energy Reviews*, 124. doi:<http://doi.org/10.1016/j.rser.2020.109783>
- Pallant, J. (2020). *A step by step guide to data analysis using IBM SPSS*. (6. Edition, Ed.) London: e Book ISBN 9781003117407. doi:10.4324/9781003117407

- Partner, D. N. (2024). *The Analysis and Valuation of Disruption*. Retrieved from HK>A: https://www.hka.com/white-paper/the-analysis-and-valuation-of-disruption/?utm_source=chatgpt.com
- Partners, C. A. (2025). the Role of Alternative Dispute Resolution in Comercial Litigation.
- Patil, S. K., Lyer, K. C., & Chaphalkar, N. B. (2019). Influence of Extrinsic Factors on Construction Arbitrations decision making. *Journal of Legal Affairs and Dispute Resolusion in Engineering and Construction*, 11(4). doi:[https://doi.org/10.1061/\(ASCE\)LA.1943-4170.0000318](https://doi.org/10.1061/(ASCE)LA.1943-4170.0000318)
- Peng, S. S. (2022). Types and causes of Construction Claims. *International Journal of Research in Engineering and Science (IJRES)*, 10(4), 27-32. Retrieved August 2025, from www.ijres.org.
- Perera, B. A., & Wedikkara, C. (2010). A study of Contractual Claims In Sri Lankan Construction Contracts. *Built Environments Sri Lanka*, 8(2).
- Perera, B. A., Siriwardana, M., & Sandanayake, Y. G. (2020). Construction Claims Management practices in Sri Lanka: : A study on public sector projects. *Construction Economics and Building*, 45-59.
- Perera, B., Sirimewan, D., & Senadeera, A. (2021). "Management of variations in the public sector building construction projects in Sri Lanka". *Journal of Engineering Design and Technology*, 19(6), 1601-1619. Retrieved March 25, 2022, from <http://doi.org/10.1108/JEDT-08-2020-0339>.
- Protocol, S. O. (2017). Hincklay, UK: Society of Construction Law (UK), 234, Ashby Road, Hinckley , Leicestershire, LE10 ISW. Retrieved from www.scl.org.uk
- Rajapaksha, D. N., Edirisinghe, V., & Perera , A. N. (2023). Statutory Adjudication For the Sri Lankan Construction Industry. *Proceeding of SLIIT international Conferance on Advancement in Science and Humanities*. (pp. 230-237). Colombo: SICASH. doi:10.54389/MAMX3300
- Rajasekara, S., Philominaathan, P., & Chinnathambi, V. (2013). *Research Methodology*. Retrieved from <http://arxiv.org/pdf/physics/0601009.pdf>

- Rajasekaran, V., & Korada, H. (2024). *SSC online Times*. Retrieved from <https://www.scconline.com/blog/post/2024/02/29/damages-in-construction-contracts-legal-issues-surrounding-use-of-standard-formulae/>
- Ranasinghe, A., & Korale, J. C. (2011). Adjudication in Construction Contracts, *Engineering Journal of the Institution of the Engineers Sri Lanka*, 44(2), 73-81.
- Ranathunga, D., Wijesinghe, W., & Perera, B. (2023). Cost Overruns in Construction Projects Due to Delay and Claims. *International Conferance on Structural Engineering and Construction Management*
- Research Guide. (2019). *Data Analysis And Findings*. Retrieved from <https://up-za.libguides.com>
- Richard, J. H., Maria, A., & Encinas- Escibano. (2017). *Development in environments Modelling*. Retrieved from <http://sciencedirection.com/topics/earth-and-planetary-Sciences/questionnaire-survey>
- Rodriguez, J. (2019). How Change Orders Work in Construction. *Construction101*. Retrieved September 16, 2022, from Levelset: <http://levelset.com/blog/how-to-complete-change-order-construction-project>
- Rovai, A. P., Baker, J. D., & Ponton, M. K. (2014). How to Design, Conduct, And Publish Research. *Internatinal Journal of Research Approchers*, 8(1), 1-17.
- Ruff, D., Stewart-Jones, C., & PittmanLLP, P. W. (2023). *Dispute Rsolution: Weighing up Litigation, Arbitration and Mediation*. Financer World wide Magazine. Financer.
- Sabri, O. K. (2025). Strategic Negotiation in Construction disputes; Overcoming Power Imbalance and Enhancing Resolution through structured approaches. *Built Environment, Section Construction Management*, 11. doi:10.3389/fbuil2025.1580300
- Samarakoon, A. S., & Wijewardena, L. S. (2021). Impact of contractor's overhead and profit factor on Price Fluctuation Calculated Using CIDA Price Fluctuation Formular. *The 10th International Conferance on Structural Engineering and*

Construction Management (pp. 59-68). Springer, Singapore. doi:10.1007/978-981-15-7222-7-6

Saunders, M.N.K., Lewis, P, Thornhill, A, et al. (2019). *Research Methods for Business studies*. (pp. 128-171). (8th ed.). Pearson, New York

Schonbeck, P., Lofsjogard, M., & Ansell, A. (2020). Exploring the applicability of configuration information in construction projects. *Intelligent Building International*, 13(1), 1-12. doi:10.1080/17508975.2020.1785831

Schutt, R. (2012). *Investigating the social world; The process and practice of research*. Thousand Oaks: SAGE publications.

Senarathna , S., & Rameezden, R. (2018). Impact of Payment Delays on Disputes in Sri Lankan Building Projects. *Construction Economics and Management Journal*, 2(11), 41-52. Retrieved July 25, 2025

Sergeant, M., & Wieliczko, M. (2014). *Construction Contract Variations*. doi:10.4324/9781315774688

Shah, A., Bhatt, R., & Bhavsar, J. J. (2014). Types and causes of Construction Claims. *International Journal of Engineering Research & Technology (IJERT)*, 3(12), 732-735. doi:10.1080/15774688

Shahhosseini, V., & Hajarolasvadi, H. (2021). A conceptual Framework for developing a BIM - enabled claim management system. *International Journal of Construction Management*, 21(2), 1-15. doi:10.1080/15623599.2018.1512182

Shaikh, H. H., Zainun, N. Y., & Khahro, S. H. (2019). Claims in Construction Projects: A Comprehensive Literature Review. *Earth and Environmental Science (The 5th International Conference on Civil and Environmental Engineering for Sustainability)*. 498. IOP publishing Ltd. doi:10.1088/1755-1315/498/1/012095

Shaikh, H., Zainun, N., & Khahro, S. (2020). Claims in Construction Projects. *The 5th International Conference on Civil and Environmental Engineering for Sustainability*. 498. IOP Publishing Ltd. doi:10.1088/1755-1315/498/1/012095

Silverman, D. (2020). *Interpreting Qualitative Data*. (6th ed), SAGE publications

- Somachandra, W., Sylva, K., Bandara, C., & Dissanayake, P. (2022). Corporate Social Responsibility Practice in the Construction industry of Sri Lanka. *International Journal of construction management*. Retrieved March 25, 2022, from <http://dio.org/101080/15623599.2022.2049489>
- Somarathna, G., & Jayalath, C. (2021). *Preserving Legal Recognition for Construction Adjudication, Sri Lanka Experience*. ResearchGate.
- Sweis, R., Sweis, G., Hammad, A. A., & Shboul, A. (2020). Causes of Delays in Construction Projects: A Review of Literature. *International Journal of Construction Management*, 20(3), 269-278. doi:10.1080/15623599.2017.1412526
- Tariq, J., & Gardezi, S. S. (2023). Study the delays and Conflicts for Construction Projects and Their mutual relationship: A review. *Ain Shams Engineering Journal*, 14(1). doi:10.1016/J.asej.2022.101815
- The Times .co.uk. (2025). (The Times) Retrieved August 2025, from Do I have to Mediate? can't stand the other side.
- Thilakarathne, N., Ranasinghe, A., Kulathunga, U., & Thurairajah, N. (2022). Management strategies International construction joint ventures in Sri Lanka. *Journal of Financial Management of property and Construction*, 17(2), 17-28. Retrieved August 15, 2025
- Thilina, K. M. (2022). *Critical factors affecting the practice of alternative dispute resolution methods in building projects in Sri Lanka*. Library UOM. Retrieved from <http://192.248.9.226/handle/123/12349>
- Thurairajah, N., Ranasinghe, A., Roberts, C., McAdam, B., & Abwunza, A. (2024). Contractor's Perspectives of Delay in Healthcare Projects: A Tale of Two Contrasting Provisions. *Journal of Legal Affairs and dispute Resolution in Engineering and Construction*, 17(1). doi:10.1061/JLADAH.LADR-1145
- Thusharika, A. P., & Abeyanayake, M. (2016). Framework for mitigating contractual disputes in the Sri Lankan construction industry. *the 5th World Construction Symposium* (pp. 221-230). Ceylon Institute of Builders. Retrieved August 2025, from <http://dl.lib.uom.lk/handle/123/17269>

- Thushrika, A. P., Kurukulasooriya, I., & Perera, K. K. (2023). Management of defect claims Infarstructure Projects in Sri Lanka. *FARU Jurnal*, 10(1), 39-48. doi:10.4038/faruj.v10i1.178
- Triwijaya, H. Y., Sami'an, S., & Hardjomuljadi, S. (2025). Dispute Resolution Mechanism Related to Force Majeure Clauses in Construction Contracts: A case Study of Procurement Process at the State owned Enterprices. *SIGN Jurnal Hukum*, 2(6), 401-417. doi:10.37276/sjh.v6i2.402
- Venkatesh, V., Brown, S., & Bala., H. (2013). Bridging the qualitative -quantitative , devide guidelines for conducting mixed methods research in information systems. *MIS Quarterly*, 37(1), 21-54.
- Vithana, N. L., & Donald, L. M. (2024). Applicability of Health, Safty and Welfare law Relating to the Construction Industry in Sri Lanka. *KDU Journal of Multidisciplinary Studies*, 6(2). doi:10.4038/kjms.v6i2.128
- Walliman, N. (2011). *Research Methods: The Basics*. Abingdon: Routledge.
- Walsh, K. P., & Zehner, C. M. (2019). Practical advice for creating and Maintaining Project records for potential construction disputes. *Journal of legal Affairs and dispute Resolution in engineering and Construction*, 11(3). [https://doi.org/10.1061/\(ASCE\)LA.1943-4170.0000312](https://doi.org/10.1061/(ASCE)LA.1943-4170.0000312)
- Wedawatta, G., Ingirige, B., & Amarathunga, D. (2011). Case Study as a Research Strategy: Investigating Extream Weather Resilience of Construction SMES in the UK. *7th Anual International Conferance of International Institute for Infrastructure, Kandalama* (pp. 1-9). Scientific Research Artical.
- Weerawardana, I. A., Perera, K. K., & Sandanayake, A. (2024). Management of dispute related to Contractor's liability: deffering site condition in design and build projects. *Journal of Legal Affairs and Dispute resolution in Engineering and construction.*, 16(4). doi:10.1061/JLADHH.LADR-1133
- Wharton, D. (2019). *How to minimize Construction claims*. Retrieved from Best practis.

- Wicaksono, D. A., Hermawan, F., & Sukamata, S. (2025). Claim Extension of Time and Porolongation Cost management Using the Last Planner System method. *Journal of Universal Studies*, 5(6), 6971-6982. doi:10.59188/eduvest v5i6 51273
- Wickramarachchi, D. H., & Perera, B. A. (2019). Impact of Delayed payments on Contractor Performance in Sri Lanka Construction Industry. *Built Environment Sri Lanka*, 17(2), 17-28. Retrieved July 25, 2025
- Wickramatillake, R., & De Silva, N. (2021). Improving Contractual dispute Resolution through collaborative frameworks: Insights from Sri Lanka. *International Journal of Construction Management*, 21(41), 350 -362.
- Wijayatilake, D. (2018). *Lawnet*. Retrieved from Dispute Resolution- Construction Contracts Law Teacher's Net: <https://www.lawnet.gov.lk>
- Wijesekara, D., & Perera, B. A. (2019). Suspension and Termination Issues In Sri lankan Public Sector Construction Contracts. *Built Environment Sri Lanka*, 17(1), 12-21. doi:10.4038/bes/-v17i1.7652
- Wilkinson, D., & Birmingham, P. (2003). *Using Research Instruments: A Guide for researchers*. London: Routledge falmer.
- Wiswanathan, A., Panwar, A., Kar, S., Lavingiya, R., & Jha, K. N. (2020). Causal Modeling of Disputes in Construction Projects. *Journal of Legl Affairs and Dispute Resolution in Engineering and Construction*, 12(4). Retrieved August 09, 2022, from <http://www.ascelibrary.org/doi/abs/10.1061/%28ASCE%29LA.1943-4170.0000432?af=R>
- Yates, J. (2011). The Art of Negotiation in Construction Contract Disputes. *Journal of Legal Affairs and Dispute Resolution in Engineering and Construction*, 3(3). doi:10.1061/(ASCE)LA.1943-4170.0000060
- Zainun, N., Khahro, S. H., & Shaikh, H. (2020). Claim in Construction Projects: A Comprehensive Literature Review. *IOP Conferance Series Earth and Environmental Science*, 1, 498. doi:10.1088/1755-1315/498/1/012095

- Zaneldin, E. K. (2020). Investigating the types, causes, and severity of claims in construction projects in the UAE. *International journal of construction management*, 20(5), 385-401. Retrieved july 2025
- Zhu, L., & Cheung, S. O. (2020). Power of incentivization in construction dispute avoidance. *Journal of Legal Affairs and Dispute Resolution in Engineering and Construction*, 12(2). doi:10.1061/(CSCE) LA 1943 - 4170,0000368